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## 2 SDEVEN Software Development & Engineering Methodology

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### 2.1 Overview

The RENware Software Development Methodology (**SDEVEN**) is the basic set of rules applicable in software development process and other related processes.

**Methodology itself is mandatory** in the mean that is ***always applicable ref to software production in company***, regardless to project, software type, team members or composition, project or system classification, location, etc.

The methodology is "flexible enough" to allow changes and liberty for innovation and creativity but "rigid" to practices that may be at law limits or out of law, team members cooperation and collaboration, equity, respect for anyone work and contribution, respect for intellectual property and integrity, etc. Anyone can manifest its own creativity and innovation as long as this is made known and accepted and not induce negative effects on projects and its members\*.

### 2.2 SDEVEN procedures

SDEVEN methodology consists of and includes the following sections (procedures):

### 2.2.1 **Administrative** section [SDEVEN.10-ADM](#)

This section address important aspects related to administrative procedures, who is expected to do some things and how to handle them.

### 2.2.2 **Practices and technical issues** section [SDEVEN.20-RENPRA](#)

In this section will be found some of the most important practices and advices regarding the software development.

### 2.2.3 **System Software Testing** section [SDEVEN.25-SYTEST](#)

This section covers the software *testing* process, first as a *software* (ie, seen from *producer* perspective) and second as a *system / product* (ie, seen from *user* perspective).

### 2.2.4 **Versioning** section [SDEVEN.30-RENVER](#)

This section treat the *git* repository for software in particular how to use version codes and tags.

### 2.2.5 **Branches** section [SDEVEN.40-BRAN](#)

This section treat the *git* repository for software in particular how to use branches in order to avoid misunderstandings and to have your work as clean as possible in order to be shared and used by the other team members and colleagues.

### 2.2.6 **Operational Meetings** section [SDEVEN.45-OPME](#)

This procedure will treat software development production and planning meetings.

### 2.2.7 **Change Management** section [SDEVEN.50-CHGMNG](#)

This section is about how changes should be handled and treated.

### 2.2.8 **System dev logging changes / updates** section [SDEVEN.55-TRACE](#)

This section is about "*in development system*" tracing: issues, features, fixes, and generally speaking all **TRACING & LOGGING** of intentions, changes, proposals, and so on.

### 2.2.9 **Release management** section [SDEVEN.60-RELM](#)

This section is about the release process, how should be handled and what are the expectations regarding software.

### 2.2.10 **Project structure** section [SDEVEN.62-PSTR](#)

This procedure contains usual project structure.

### 2.2.11 **Design approaches and their review and change** section [SDEVEN.65-DEREV](#)

This procedure is about design review before being "published" as initial design or after some major | important | high impact changes.

### 2.2.12 **Code review** section [SDEVEN.68-COREV](#)

This procedure is about standard code review that should be done before any function, library, package, module, etc beta. The objective, regardless simply conformity, is to "see" potential generalizations and reusability portions.

### 2.2.13 **Licenses & products / models** section [SDEVEN.70-LIP](#)

This section is aal brief about licensing process, products, models and related concepts.

### 2.2.14 **Code of Conduct. Ethics, Professional and Legal Issues** section [SDEVEN.75-CCEP](#)

This section is about general conduit (general aspects) but also about ethic principles in software development.

### 2.2.15 Conventions & principles section [SDEVEN.80-COPRI](#)

This section is about terminology and "conventions culture" in order to share a common language and understanding with other team members and colleagues.

### 2.2.16 Phases, Processes and Deliverables section [SDEVEN.90-RENBLU](#)

This section describe the whole process and a delivery document is proposed.

#### Fundamental (basic) methodology phases

- (100-ANA) Analysis
- (800-SWD) Development
- (900-OPS) Operations

A comprehensive template as suggested structure and content can be [found here](#).

### 2.2.17 Confidentiality & Classification section [SDEVEN.95-COCL](#)

This section is about projects confidentiality with particular aspects to software development.

## 2.3 SDEVEN appendices

The appendices contains mainly forms, templates, cheat sheets and other helpers. These are:

- [Appendix \(A\) Sematic Versioning \(SEMVER\)](#)
- [Appendix \(B\) System Design Document Template \(810 DSGN\)](#)
- [Appendix \(C\) Status Report Template \(STATUSR\)](#)
- [Appendix \(D\) ROADMAP Template \(RMAP\)](#)
- [Appendix \(E\) Release note template \(RELNOTE\)](#)
- [Appendix \(F1\) Test Plan template \(TESTPLAN\)](#)
- [Appendix \(F2\) Test Scenario template \(TESTSCEN\)](#)
- [Appendix \(Q\) Frequently Asked Questions \(FAQ\)](#)

## 2.4 Books and other reference materials

- [Manifesto for Agile Software Development \(https://agilemanifesto.org/\)](https://agilemanifesto.org/)
- [Scrum Guides \(https://scrumguides.org/index.html\)](https://scrumguides.org/index.html)
- [Creative Commons \(https://creativecommons.org/publicdomain/\)](https://creativecommons.org/publicdomain/)
- [AGPLv3 GNU Affero \(https://www.gnu.org/licenses/agpl-3.0.html\)](https://www.gnu.org/licenses/agpl-3.0.html)

## 2.5 FAQ. Frequently Asked Questions

A list with most common frequent asked questions can be found [here](#).



## I. SDEVEN procedures

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This procedure describes the **roles used in software development organizational structure**. Roles are presented by software engineering *activity domain* and are not related only to software code development activity.

Also procedure presents *VERY BRIEFLY* some other aspects and issues regarding:

- **projects and teams organization** in software engineering process, aspects as seen from *staffing perspective*
- **working technical environments** required for a good software production process
- some things ref **escalation procedures and practices** just to be known that they exists and are part of the process...

### 3.1 Staffing roles and responsibilities

#### 3.1.1 Testing

- **funf** *functional tester* - test the system from a functional perspective
- **scat** *external standards compliance tester / auditor* - check the system declared external standards for compliance at least minimum mandatory requirements; also check if standard is still active, used at least as best practices and relevant for system
- **isat** *internal standards tester / auditor* - check if the system is compliant with company applicable and relevant standards
- **sect** *security tester* - check for system security according to usual practices, known / usual attacks and vulnerabilities

For supplementary details ref test types see [25-SYTEST procedure, "Test types" section](#).

#### 3.1.2 Infrastructure systems administration

- **radm** *repository admin* - assures the project `Git` repository(es) are up to date, clean, can be accessed by team, current maintenance (for example merges that should be made remotely because of large data volumes to re-pull) and periodic maintenance (git clean, drop unnecessary commits, etc)
- **dadm** *dev infra admin* - assure the work environments infrastructure for a project:
  - development environments,
  - testing environments,

- qa environments,
- production environment *first creation*,
- live demo machines,
- any other ad-hoc required environments

for their installation, cloning, backup, making iso images, availability (from different locations according to needs), security issues, and so on

### 3.1.3 Product & project management

- **prm** *product manager*:
  - assure the system is developed according to roadmap and company strategy
  - check that a version from roadmap is completely and well defined and is relevant for market and as current best practices
  - checks financial aspects of projects
- **pqm** *project technical compliance tester & auditor* - check if a version that is intended to be released is completed and can be released (for documentation, migrations, procedures, release notes, and so on)
- **ptm** *project team manager, leader* - assure operations management from technical point of view (aka team leading)
- **pm** *project manager* this does not need details here

### 3.1.4 Development and research

- **dev** *developers* - assure code, programs, scripts etc writing
- **sen** *software engineers* - assure technical organization, design, architectures, toolstacks, practices, patterns
- **ban** *analysts* - assure understanding of targeted information domains, elaborate functional testing strategy plans
- **rad** *researchers* - assure discovery and usage strategies for technical market (best) practices and patterns; elaborate methods for different technologies usage, elaborate integration strategies
- **twr** *technical writer* - write and check technical documentation

## 3.2 Projects and teams organization

### 3.2.1 Project aspects

A project is officially started through a management decision. This could be an informal one, but for a *clear* team allocation, budget, staff nomination, etc, a written document published internally is preferred.

Basically projects can be normal / **standard** ones (ie, with standard classification rules) or **classified** with more strict rules regarding access to their information.

Other normal taxonomy establish projects as **internal** (for internal company use or for research) or **external** for those being a target beneficiary of project results.

### 3.2.2 Team aspects

Teams are dynamically allocated per projects as needed. (**DYNAMIC ALLOCATION**) Any member allocated a time frame on a project will follow (in that time frame) the specific project rules and organization. (**STATIC ALLOCATION**) Out of allocation time frame will follow the fixed / administrative pattern.

### 3.2.3 Applicable procedures

For a detailed description of project management policies refer the applicable *Project Management Methodology*.

## 3.3 Working technical environments

Working environments can be classified as:

- *development* - usually on personal computer, but could be situations where one or more development servers are needed especially for remote work, operating system issues, processing power, testing on more "real" machines, etc
- *test* (aka QA-envs) - for testing issues, regardless by which members are (to be) done
- *production* systems - also for testing issues but used in final stages, just before committing work to client users. These environments should be as much as possible very appropriate to a real machine that exists in current use at client

For supplementary details ref working environments see [25-SYTEST procedure, "Testing and working environments" section](#).

### 3.4 Escalation procedures and practices

From this perspective a software project should be seen like any other project. Therefore is anything special than normal procedures used in *Project Management Methodology*.

## 4 Practices (SDEVEN.20-RENPR)

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This procedure recommend "day-by-day" practices in software development work targeting the following objectives:

- to assure a good level of communication and exchange information
- to create premises for a good synchronization of activities and work
- to allow for clear presentations of work results and obtain best benefits

#### Git usage

Recommendations are more easily applicable when using standard `git` systems (*practice strongly recommended by SDEVEN methodology*).

### 4.1 General common and frequent aspects

Here is a list with the most common and frequent situations:

- *never change anything for a closed version or issue*. Normal way is to create a new issue instead of changing the existing one.
- organize development issues in *sprints* as small chunks of changes that have clear objective, specs (following Agile principle) and a short enough deadline to remain "*useful & valuable*" at finish
- when work for an issue always create a dedicated branch, and make STRICTLY WHAT IS INTENDED, EXPECTED and REQUIRED TO DO (otherwise could be difficult to reverse work, for example in case of something goes wrong with unlikely impact to the quality of result and the deadline term). Respect the principle that states "*when you do something, do ONLY THAT THING and do it WELL*".

### 4.2 Branches and repository

- always make a branch for each change / sprint, even is a short one (will allow you to quickly rollback work) - this branch should be locally on your development machine but is not mandatory, it could be remote and devops engineer should be notified
- try to *avoid mixing with other branches* even if they're still yours (as work in progress)

### 4.3 Releases check list

Here is a check list regarding most important issues that need attention before closing a release:

- check for still open, in progress sections; look for specific words like `wip`, `...` (ellipses), `todo`, `fixme`, `bug`, `need review`, etc. Ignore case when search for these words!
- check release notes: if exists as separated file or there are marked in a clear way, not mixed with things intended or in work for other versions

- check for version code (at least major, minor, patch) to be in according with roadmap
- check technical documentation: specs for usage, notes for developers
- check for end user documentation: updates, references that released features are available from version x, "how to use features", etc
- check the language used in end user intended documents to be as most as possible IMPARTIAL and avoid misinterpretations
- check for other elements with impact on branding, such as logos, colors, fonts, etc

#### 4.4 Technical issues regarding syncing and distributed execution

- ref sync subject objects it is recommended to be accompany them with useful metadata at least with info ref to *last sync* date time stamp
- in multi systems sync (more than 2 involved in sync process), every system should have its own list with targeted systems to be synced; this list itself is subject to sync
- generally ref syncing it is recommended to use standard components and technologies, like `rsync` or derivate but largely enough used and maintained by producer; clearly should be avoided solutions that are available only on few systems (and in this case this should be explicitly documented)
- ref distributed execution of processes it is recommended to use already known components that have enough support as community and are dependent only of other known components, for example for queues and pub / sub systems, Rabbit MQ, Redis, AMPQ, can be used; proprietary closed systems should be avoided (can be used only in custom / dedicated / turn key systems if the beneficiary want strictly a component)
- in file names intended for code modules / parts / chunks AVOID the character dash ( - ). Replace it with underscore ( \_ ). In many languages the inclusion of the other files in code is made using some pre-processor directives (as `include`, `import`, `require`, and so on) and these directives does not always accept strings but directly filenames and often the dash character is treated as **minus arithmetical operator** which can lead to many "hard to detect" problems.

More information, techniques and practices can be find in template of [Software Design document](#).

#### 4.5 Tool stacks components versions

- new (not enough tested in market) version of a toolstack component must be avoided, especially when is a core one for system where work is done
- if a feature intended to be used is not backward compatible, before using or updating it must check for:
  - the impact to already developed or in development code by any member
  - adoption of this version in standard operating systems

#### 4.6 Functions signature parameters

##### Optional chapter

This chapter makes subject of *optional* recommended practices

- always make a local (in function code) copy of received parameters. This is to minimizing risk of generating unwanted side effects, *except* you really want to change their values and this change to be "seen" by caller
- **PAY ATTENTION** that *making a copy of parameters is not enough to avoid side effects*; if they are `mutable` (ie pointer, address) its update will alter the original value with unwanted side effect (unless is made intentionally)

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## 5 System Software Testing (SDEVEN.25-SYTEST)

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### 5.1 Preliminaries

The testing is one of the most important activity in software development as long as a piece of software is NOT written for own purposes.

#### 5.1.1 Why

The testing may *assure* you that a piece of software *do what was intended to do*. This is "one face" but testing must also assure the *owner* of the software for the same things. And finally must assure the *end users* (generally the customer) for same things, sometimes more things.

#### 5.1.2 When

The testing should be done (conducted) first "internally" (ie, not in the presence of customer's people). Then some more complex, elaborated tests should be done in the customer presence (for customer confidence).

#### 5.1.3 Vocabulary

The testing process will involve some specific terms and concepts like: *compliance, bug, acceptable, workaround solution, ...* These terms are not necessarily new terms but they will make more sense, will get a more clear meaning "if are seen" from testing perspective.

#### 5.1.4 Test types

In testing process more test types will be conducted. The *type of tests* can be seen from more perspectives, but those that relevant in this context are:

- access to code perspective:

- *white box tests* - apply when code is known and can be accessed and test that code by expecting some behavior in known conditions
- *black box tests* - apply without knowing the code but expecting some results for some given input - because they address functionalities these are called **functional tests**
- scope / range of code impact perspective:
  - *unit, unitary tests* - these tests apply on small code blocks (for example a function or a procedure)
  - *integration tests* - these test address more complex portions of code and are mainly "looking for" their good working when interact one with others - in most cases these test are simply known as **acceptance tests**
- performance and compliance perspective:
  - *standards conformity* - these ones seek to demonstrate the system conformity to some standards or practices
  - *performance* - these ones seek to demonstrate the system performance in some given "stress" conditions, also from these tests results what is known as **System hardware requirements**

More details regarding test types is out this document scope. They are fundamental learning units in software engineering theory. The reason why some of them were listed here is to be aware that:

- they are used and applied in current job operations
- the other members of the team expect you to know what are them about

## 5.2 Testing and working environments

The basic assumption of testing theory is: **the final produced system must be able run on different machines** than those where it was produced.

Using more than one environment is a *must* because:

- anyway you use at least two environments, the one **where you develop the software** and another one **where the system application will be installed** to be used
- these two environments are *not guaranteed to be identical* and the one where the system application will be installed you even do *not know "how it looks like"* - the only thing you can do is to make some recommendations but that's all
- so, at least an environment where you'll test the system is absolutely necessary and this should be different that the one where you developed (or still developing) the system

### 5.2.1 Environments and Information flow

#### Production environment

Production environment is a **real & live** environment, where our customers work and operate their current business. IT IS COMPLETELY **FORBIDDEN TO ACCESS** THAT ENVIRONMENT FOR NOT AUTHORIZED PERSONNEL.

The next diagram shows the most basic flow of testing without extending it after delivery of product.



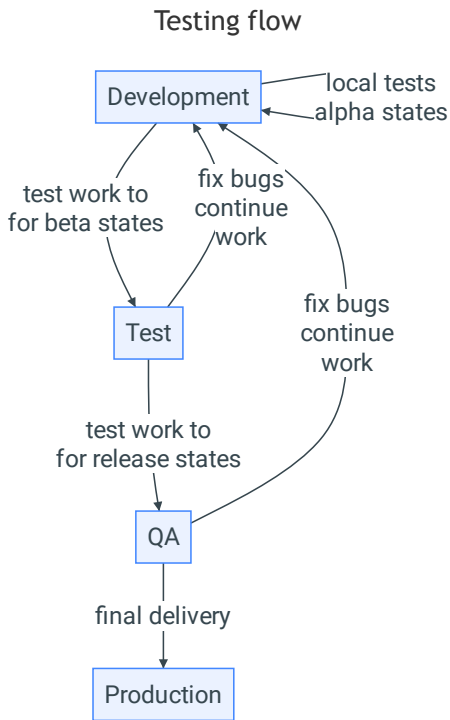


Diagram reveal the following environments:

- **development** aka **dev**
- **test**
- **qa**
- **production** aka **prod**

#### test & qa combined

In some projects `test` and `qa` environments are combined in a single one usually called `qa-test` or simply `test`, environment who takes on the role of both.

Each environment will be treated in details in next sections.

### 5.2.2 Development environment

The *development environment* means *all systems and tools you use to develop the software system* (application, product, etc). These could be on more than one device (for example use a phone or tablet to edit some files, a git repository to store them and a laptop to make some compilation, a git client to manipulate its data, a IDE tool to edit code, a compiler to compile code, etc) the idea being that development environment does not means necessarily one device.

Could be situation when some simple devices are not enough to finalize a development step and a more powerful machine, a server is needed in that process. In this situations, dedicated servers are used for development and they are called *development servers*.

The development environment is very *tight and dedicated* to a project and is not recommend to be reused from one project to another. Development environment is also very specific to a person, each developer having his affinity, preferences and productivity by using different tools, and **AS LONG AS THIS DOES NOT CREATE INTERFACE PROBLEMS** with the other team members or **LICENSING ISSUES**, its perfectly to use them (this is frequently happen for code IDEs and editors).

So the development environment life is limited to one project or even only to a phase of a project. Development environment can contain all things that developer (or the team if use a development server) consider necessary to use. Especially when using development servers *it is very useful if the development language / framework allow for some instruments to isolate environments* and clearly the should be used (examples are: `Poetry` or `venv` for Python, `composer` for PHP and Laravel, `cargo` for Rust, etc).

### Resulted version quality

Software versions resulted from development environment **cannot be "graded" more than `alpha`**.

## 5.2.3 Test environment

The *test environment* has the role to test the system on other completely different environment than the one in which development was made.

Doing so, any software components, libraries, code parts, text files characteristics, date or time stamps, user environment data, operating system configuration, or *other kind of system particular configuration* **WILL BE DETECTED** by making this kind of testing. Remember the basic objective of testing process: "*the final produced system must be able run on different machines*".

The ideal `test` environment is obtained by cloning an existing `production` environment and if necessary (in case the production machine is a "huge resources" one) make **only "quantitative"** adjustments, not qualitative ones (ie, downsize not downgrade).

The test environment is MANDATORY to be limited to one project and one test phase. Other test phases will need another test environment. (The test process can alter enough the environment so other tests to be irrelevant).

### Resulted version quality

Software versions resulted from test environment are **usually "graded" as `beta`**. But this depends more on type of tests conducted, ie, integration, functional, acceptance, etc.

### Testing team

Testing conducted in `test` are executed by and in **presence of producer team**. This is done exclusively in all cases is possible this not being a matter of confidence but a matter of focus on "doing what you have to do and only this and now !" - see also the section ref `qa` environment.

## 5.2.4 QA environment

The *qa environment* is absolutely identical with `test` environment and all things from `test` must be applied for `qa`. The only difference is regarding the presence of customer team.

### Testing team

Testing conducted in `qa` are executed in **presence of customer team** and this is mandatory. For particular / producer only tests, see the section ref `test` environment.

## 5.2.5 Production environment

The *production environment* is the place where the customer business reflected by the (through) system is happening. Live, real, with real data and critical as functioning (at least from the provider perspective).

### Production environment

Production environment is a **real & live** environment, where our customers work and operate their current business. IT IS COMPLETELY **FORBIDDEN TO ACCESS THAT ENVIRONMENT FOR NOT AUTHORIZED PERSONNEL**.

There are no more things to say about production environment except the warning, production environment should not be **accessed, modified, queried, etc, generally no operation**.

Any intervention required in production environment must be done **ONLY BY AUTHORIZED PERSONNEL AND ONLY WITH CUSTOMER WRITTEN PERMISSION**. Credentials for any component from production environment are subject of **customer strict confidential data and "secrets"**. The customer must be instructed to **change all credentials** used in environment setup phase.

All other operations regarding production environment (for example backup or update) are **ONLY customer responsibility**.

Any **copies of production environment** can be made **ONLY** by customer authorized personnel and obtained **ONLY** with customer representative consent.

### ⚠ Accepted version grades

In `production` environment only `release` graded versions are allowed to be installed. Only as exceptions and:

- for **critical business** reasons
- from trusted sources versions `beta` graded will be allowed

## 5.3 Test deliverables

In order to be consistently applied and to be a proof of functioning, the testing process includes a series of *activities* and a set of *deliverables* that will be explained in next sections.

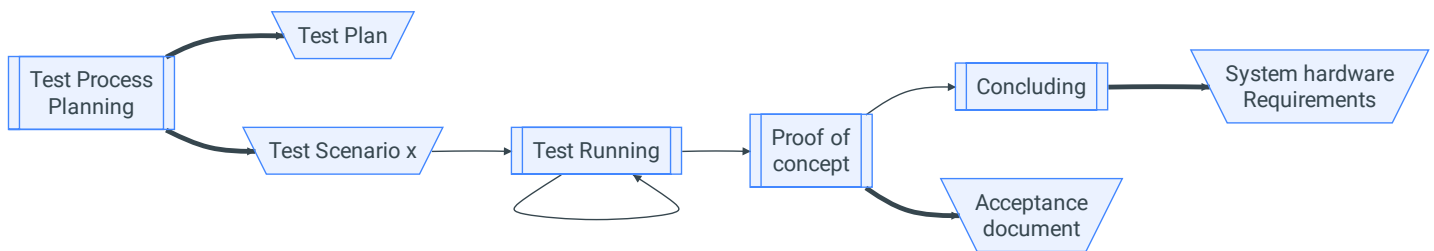
Deliverables that must be created are:

- **Test Plan**
- **Test Scenarios**
- **System hardware requirements**
- **Proof of Concept** document (aka **PoC** or **Acceptance** document)

All these deliverables must be formally agreed by customer.

The following diagram summarizes the testing process.

Testing process and Deliverables



The following sections will discuss each deliverable focusing on its content and purpose. Those aspects that are not always in the sphere of *perfect (with zero deviation)* but have a level of approximation and tolerance that *must be kept in a zone of comfort, trust and functional acceptability to not alter business operations*.

### 5.3.1 Test Plan

The test plan is mainly a planning of **test scenarios**:

- a summary list with all scenarios expected to be executed
- a time frame in which each scenario execution will take place
- a general objective (*plan objective*) that establish the *goal* of test plan execution, more exactly what **acceptance** type is targeted
- for each scenario which functionality(ies) will be demonstrated (not detailed because these are written in scenario test)
- required team for each scenario (at "mandatory / optional" level)
- who approve the scenario resolution (pass or fail)
- a pre-requisites list and different other requirements, IT, logistics, rooms, etc
- who will execute each test scenario

The test plan should be considered a contractual and an official document, so its change is subject of *change control procedure*.

An electronic [test plan template can be found here](#) or use document `Appendix_F1_TestPlan_template`.

### 5.3.2 Test Scenarios

The test scenario is a *form of verification* of a punctual, concrete functionality, which is *completely defined*, by this understanding that its finality is known exactly.

Through the **test scenario, we aim to achieve a desired result for a series of known conditions**. In other words, for a known set of input data, it is verified if the results are the expected ones. Thus, for each aspect that needs to be checked, a test scenario will have to be created.

A test scenario must have (and guarantee) some *qualities* (properties, characteristics) which gives confidence to the person who decides whether the test result is *CONFORM (PASS)* or *NON-CONFORM (FAIL)*. This can be done by:

- establishing what means *acceptable tolerance* when comparing obtained result with the expected one - this tolerance should be quantified in any rational-measurable way
- if test scenario has *more than two or three particular cases* (ie, if-cases), cases leading to results of different natures, then the test scenario must be divided, separated in more test scenario one for each expected result nature
- tested case should be as *smaller as possible but enough relevant* for customer, more precisely, to avoid falling into the trivial, irrelevant, useless

#### Well defined test scenario

The scenario must have a series of small steps each one being clear ref:

- what and how should be operated in system
- what is the expected system behavior
- what are the expected results

Each test scenario must be closed with a clear resolution **PASS** or **FAIL**. In case of fail some short recommendations or explanation ref what should be done (these are subject to future **bug fix issues**).

An electronic [test scenario template can be found here](#) or use document `Appendix_F2_TestScen_template`.

### 5.3.3 System hardware requirements

This deliverable must show the necessary hardware requirements for the system (product, application) to run in *normal operating conditions* and this is tight correlated with concept of **system load**.

To be able to estimate and to acceptable fulfill this requirement, some *volume metrics* should be identified, but these ones **must be relevant for system** regarding *loading situations*. *Loading* is clearly a pure technical aspect and should be FIRST established and defined (as system / application relevant metrics and units of measures) by system architects and designers.

"Conversion" to hardware resources required to allow execution under those loading conditions is another pure technical thing that should be defined (in terms of equivalence) by infrastructure specialized people.

Normally *System hardware requirements* deliverable should present the **minimum** requirements the system to run. Is optional (but recommended) to present also the requirements for an **optimal** system run, or to offer a "way" to determine how to calculate them when loading conditions are changing.

Level of details in *System hardware requirements* deliverable should be minimal regarding resource types (as these change very rapidly in time...) but enough for a customer to be able to determine what to buy (or to make available) in a reasonable way (for example regarding storage do not indicate the type of disks but only required capacity as operating system can directly access, or for processing capacity do not indicate the CPU type but indicate the number of unit of processing units, some necessary features like hardware virtualization, and so on).

### 5.3.4 Proof of Concept

This deliverable is the **acceptance agreement** as a *formal confirmation of test objectives* (ie, from [Test plan document](#)).

#### Referred documents

- If the *test plan* was "well done" and formally agreed the it just will be referred in this document.
- Also, is recommended that *test scenarios* (resulted after their execution) to be referred

Finally must remember that this document will become **part of contract** and will be the *fundament of future financial* documents (for example *invoice*) and operations, so it must **respect all legal requirements** stated contractual agreement between parts (customer and supplier). At least a brief review from legal perspective of this document is strongly recommended.

The concrete form of this document is subject of contractual terms and cannot be generalized here.

SDEVEN Software Development &amp; Engineering Methodology

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## 6 Versioning (SDEVEN.30-RENVEN)

### Table of Content

- [Versioning \(SDEVEN.30-RENVEN\)](#)
  - [Preamble](#)
  - [Version Structure](#)
  - [Versioning and tagging rules](#)
  - [Versions-by-branches map](#)

### 6.1 Preamble

This section is about versioning scheme practiced by company.

Mainly this scheme is based on [semantic versioning specifications \(https://semver.org/\)](https://semver.org/) or in document [Appendix A Semantic versioning \(SEMVER\)](#) as appendix to this methodology.

*Semantic Versioning* specifications have been adapted *regarding the qualification part* (NO CHANGE ref major, minor and patch).

### 6.2 Version Structure

The structure of version string is: `M.m[.p][ -buildno][.qual]`, where version parts represents:

- `M`, `m` and `p` are not explained here being exactly like accepted practices ref "*Semantic versioning*"
- `buildno` is the build number with internal applicability and uniqueness identify any build regardless of other version elements / parts
- `qual` is a qualifier and can be one of: `alfa` | `beta` | `preview` | `prerelease` | `release`; **NOTE**: `preview` is just a `prerelease` but just with a "more commercial" name

#### Defaulting version numbers

Default `patch`, `build` and `release` numbers will be considered latest (ie, **biggest numbers**) - see also [semantic versioning appendix](#)

#### Examples:

- `1.1.0-548.preview` major 1, minor 1, patch 0, build 058, preview qualifier version
- `2.1.1-621` major 2, minor 1 patch 1, build 621, last qualifier version
- `3.7` major 3, minor 7, last patch, last build, last qualifier version

### 6.3 Versioning and tagging rules

The most desired situation is when tag names follow versioning principles, ie, name of tags are identically with tagged version.

To achieve this, the following rules must happen:


- in branch `development` always close tags / versions with minimum `beta` qualifier
- from branch `development` DO NOT promote tags with qualifier lower then `pre-release` to branch `master`
- in branch `master` always close tags / versions with minimum `pre-release` qualifier
- NEVER work directly in branches `development` or `master` - these are only for "collecting" work done in other branches

- when you have (or just need) to tag the current work (and the qualifier cannot be set at minimum requirements) then **just tag an "alpha" on your branch** and continue your work on the same branch or on another (depends on your context) and somebody which is admin (maintainer) will make a QA (check & quality assurance) branch from it

## 6.4 Versions-by-branches map


This map shows the most desired actions in frequent and current situations regarding branches and tagging.

So it is organized by branches and shows what kind of version **qualifiers** are recommended for each one.

 **Recommended qualifiers**

With bolded text **YES** was marked the **normal** / usual qualifiers practiced for that kind of branch.

Branch	release	pre-release	preview	beta	alpha
<b>master</b>	<b>YES</b>	yes	yes		
<b>development</b>		yes	yes	<b>YES</b>	
others (see note)					<b>YES</b>

 **Quality assurance branches**

"check & quality assurance" branches are temporary created exactly to promote a qualifier () so allow any qualifier.

## 7 Branches (SDEVEN.40-BRAN)

### Table of Content

- [Branches \(SDEVEN.40-BRAN\)](#)
  - [Classification](#)
  - [Branches used and their names](#)
  - [Frequent mistakes](#)
  - [Tagging recommendations](#)
  - [Graphic basic flow](#)
    - [Example for git 1st organization by issues](#)
    - [Example for git 1st organization by developers](#)

This procedure refers the current policies regarding usage of *git branches*.

### 7.1 Classification

The branches are classified like that:

- *mandatory* (always required). As example is the **master** (or *main*) branch. The name *master* is preferred (as it is already used in automation scripts), but sometimes the name *main* can be found (as with best practices recommendations starting with spring of 2021 year).
- with a *long life cycle* (aka just *development*). In this category is **development** branch which is required up to a minor release, then the name can be changed if needed to reflect versioning policy. Another example could be *release beach* intended for documentation review and finalizing and packaging of system.
- *test branches* which are created usually from an *alpha* or *beta* tag and kept until the required tests are passed. This kind of branches can return (merge) back to *development* corresponding branch or to a **release** branch if tests passed for preparing a potential release. In both cases, after test finalizing and branch merge, it will be deleted.
- *developer dedicated* branches local kept on remote git for a quick reference for all developers without requiring a git client
- *personal* branches reflecting current work for developers that: <sup>(i)</sup> have a `git` client installed or <sup>(ii)</sup> remote for developers using mobile devices without a `git` client installed. For such as branches open on public remote<sup>1</sup> `git`, the name of developer and phrase "dev" or "phone" and these branches *need to be requested from DevOps person* in order to create them, give them enough rights and not to be (automatically) dropped.

### 7.2 Branches used and their names

Usually, as not stated otherwise in a project, the following branches should be used:

- **development** - consolidates development of all team. Branch is *permanent* and set as *default*
- **master** - current version of system in production. Branch is *permanent*
- **xxx-dev** - work branch for team member `xxx`. Branch is *temporary* and should be administered by the DevOps person. This kind of branch is made to work from different devices where a `git` client cannot be used and files must be individually uploaded or edit using the `git` system web interface. The person for whom it was created can receive full rights on this branch
- **qa\_test** / *test* - used according to classification. Branch is *temporary\**
- **release** / `version_string-rel` - used according to classification. Branch is *temporary*

**! master branch name**

starting from 2022 new git systems are default configured to name default base branch as `main` instead of `master`. Please check to avoid mistakes due to branch name use in different automation / configuration `yaml` scripts.

### 7.3 Frequent mistakes

- names containing "dev" are used to signify a "local" developer work. These should not be confused with `development` branch which has already an explained purpose. They are used by people that need a repository for their current work and cannot install a local client.
- names containing "rel" or "tst" or "qa" are intended for test purposes. This situation could appear (i) for own tests, (ii) for tests done by other people or (iii) for tests made before a release. Also, instead of making "release or test branches" when intention is for example not commit work but have a kind of snapshot with "AS IS NOW", a tag can be created and transformed latter in a branch. This method is **STRONGLY RECOMMENDED** for any kind of snapshots that are needed. Just pay attention with these tags and **DO NOT EXPECT** a long life cycle for them as anytime can be dropped by a `DevOps` that remarks they are out of used conventions and policies - a better option is just to communicate the intention.

### 7.4 Tagging recommendations

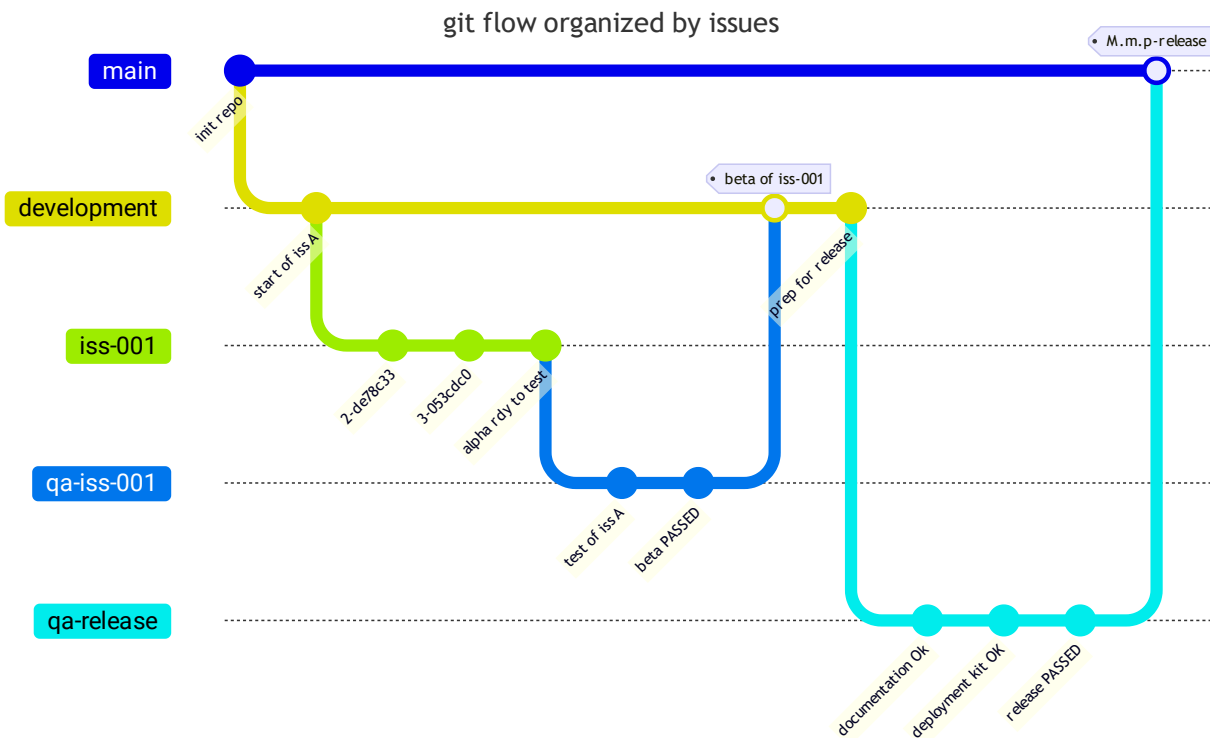
- for consistency, long term and reference tags should be named using **RENVER** conventions
- working tags should contain words like `dev` or `adev` (from *alpha dev*) if not an *alpha* release is intended. This will help for a right alphabetically sort, normally their preceding an *alpha* or upper release.

### 7.5 Graphic basic flow

This diagram shows the basic flow for `master (main)`, `development` and one `xxx-dev` branch. Also on graphic the practices ref tagging are shown.

#### 7.5.1 Example for git 1<sup>st</sup> organization by issues

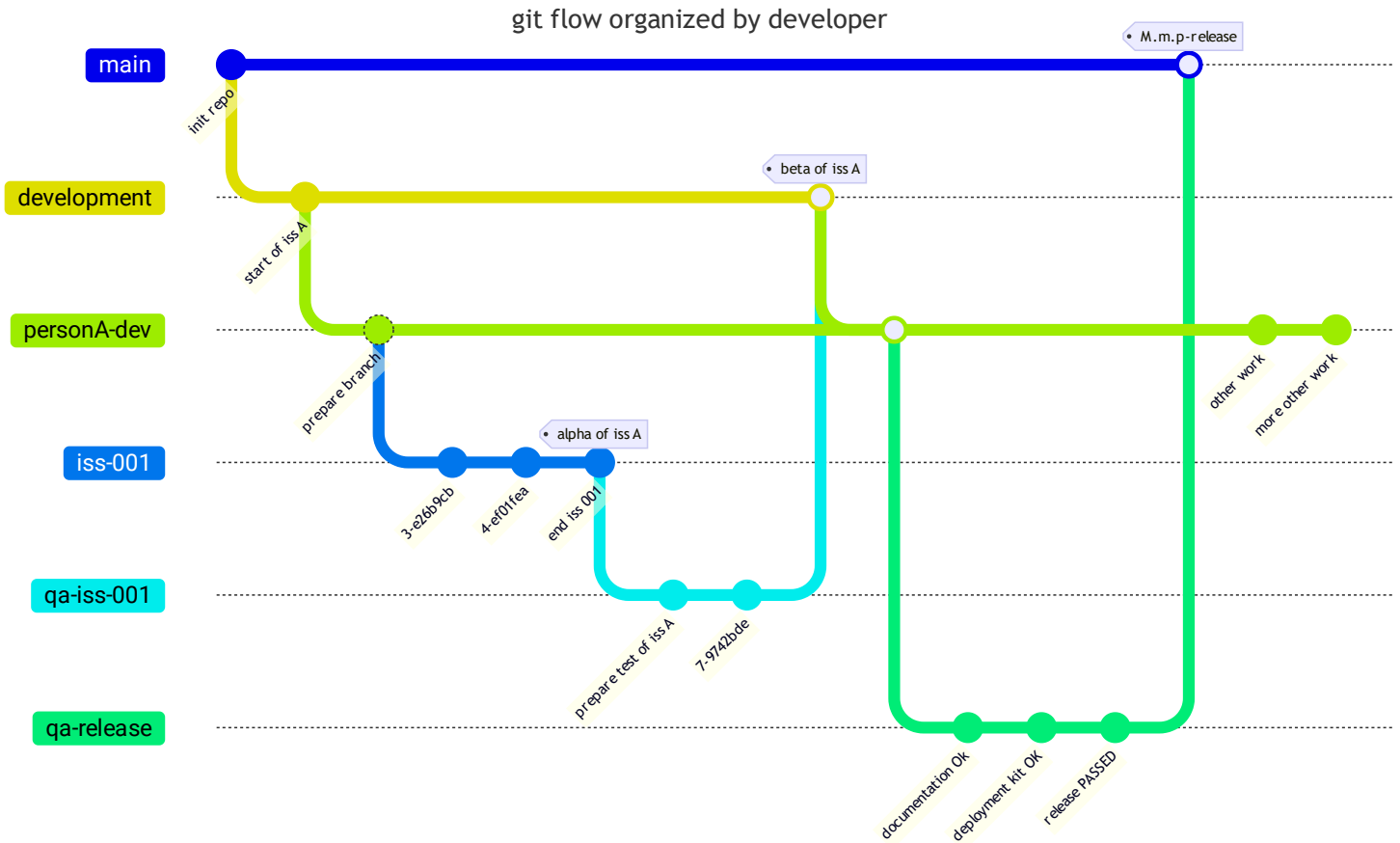
For each issue a dedicated brach will be created. These branches have a "short" existence being destroyed after the issue pass *QA tests to be promoted to beta*.



#### 7.5.2 Example for git 1<sup>st</sup> organization by developers



For each development team member a dedicated branch will be created. These branches will have a "longer" existence (as long as that team member is active).



Names and codes used in diagram:

- iss-001 is an issue that needs to be closed (and coded)
- personA-dev is a personal branch created for "person A" to work (in example for issue 001)

Also diagram shows different tags created as occasioned by "issue 001".

1. the internal git used by team ←

## 8 Operational Meetings (SDEVEN.45-OPME)

### Table of Content

- [Operational Meetings \(SDEVEN.45-OPME\)](#)
  - [Preamble](#)
    - [The sprint event and process](#)
  - [Type of meetings](#)
  - [devPLAN development planning](#)
  - [devOPER operational schedule](#)
  - [devREWV operational review](#)
  - [prodREWV product goals review](#)
  - [Notes and abbreviations used in procedure](#)

### 8.1 Preamble

This procedure treat production and planning meetings that take place in software development process.

#### Agile SCRUM compliance

Procedure follow Agile SCRUM methodology recommendations for meeting types.

From this perspective the meetings has two important sessions (aka discussion panels, sections). These sessions should be clearly marked on meeting agenda, meaning should be clear from agenda level what is the *principal session objective*:

- **planning** for next with `PLAN code-name`<sup>1</sup>
- **review** of what was done with `REWV code-name`<sup>2</sup>

Of course, in each session inherently can happen things of both types, but *the principal session objective* should be just one of them.

#### 8.1.1 The `sprint` event and process

Before discussing *OPME meetings* a brief description of `sprint` concept could be necessary.

The `sprint` term describe the process (named event in "Scrum Guide...") where ideas, things are put in practice. It is a normal `software development` process like any other one and has the following properties.

#### `sprint` properties

It is a fixed length event of one month or less to create consistency. A new `sprint` starts immediately after the conclusion of the previous `sprint`. All the work necessary to achieve the goals / objectives including its *planning, review, execution*, etc happen within `sprints`.

These properties determine the nature of *software development approach* which, by using `sprints` becomes an *iterative and evolutionary (spiral model)* one.

### 8.2 Type of meetings

The **OPME** meetings can be first classified using 2 perspectives:

- *objective* ( OBJ *code-name*<sup>3</sup>) that was shortly discussed in previously section and can be a mix but with clear sections (discussion pannels)
- *frequency* ( FRQ *code-name*<sup>4</sup>) of repetition and *duration* ( DUR *code-name*<sup>5</sup>) of each one

The **OPME** meetings are highly thought out to fit into the previous classifications WITHOUT CREATING mixes within each class or at least MINIMIZING the mixes.

#### OPME Meetings

The following types of meetings can be held:

- **development planning** ( devPLAN *code-name*) meeting (Agile SCRUM equivalent event: Sprint Planning)
- **operational schedule** ( devOPER *code-name*) meeting (Agile SCRUM equivalent event: Daily Scrum)
- **operational review** ( devREVV *code-name*) meeting (Agile SCRUM equivalent event: Scrum Review)
- **product goals review** ( prodREVV *code-name*) meeting (Agile SCRUM equivalent event: Scrum Retrospective)

## 8.3 devPLAN development planning

This meeting has goal to plan the start and execution of a `sprint` which will call `sprintPLN` in next. Also should note that a (any) `sprint` has a specific / principal objective (keep ONE to make sure the sprint is sprint !!!) which will be called `sprintOBJ` in next.

#### `sprintPLN` CONSTRAINTS

A `sprintPLAN` must take into account the following *constraint assumptions* during its execution:

- no changes will be made, especially changes that would endanger the `sprintOBJ`
- established quality (factors) will not decrease
- the `sprint` corresponding *CHANGELOG* is refined as needed
- scope may be clarified and renegotiated with the Product Owner / Product Manager as more is useful *but having in mind first assumption*
- the `sprintPLAN` is the subject of ROADMAP file update

But *where comes from* the `sprint`? Well, it comes from a *list with issues*, usually found on ROADMAP file or a shorter list, but ROADMAP is the preferred place and this is "the way" SDEVEN recommend ([see also the SDEVEN.55\\_TRACE procedure](#)).

Otherwise, a `sprintPLAN` is absolutely similar to any other software development plan regarding an issue that has a *clear and completely defined finality*.

All the good practices and technical rules in software engineering, for example regarding maintainability, *must be considered* as in any software development plan made with maximum responsibility and care in observing the rules of software engineering.

#### `devPLAN` Properties

- principal objective: planning
- frequency: weekly

## 8.4 devOPER operational schedule

The purpose of the `devOPER` is to inspect progress toward the `sprintOBJ` and adapt the specifications (initial ROADMAP information) as necessary, adjusting the upcoming planned work.

The `devOPER` is a *15-minute to 20-minute* event for the developers of the `sprint` execution team. To reduce complexity, it is held at the same time and place every working day of the `sprint`. All participants **should act as developers** regardless their actual position in project.

#### `devOPER` Properties

- principal objective: review
- frequency: daily

## 8.5 devREVV operational review

The purpose of the `devREVV` is to inspect the outcome of a **finalized** `sprint` and determine future adaptations. The team involved (including project manager) presents the results of their work to *Product Manager* (and other key stakeholders if they are participating) and **progress toward the `sprintOBJ`** is discussed.

During the meeting, the whole participating team review what was accomplished and what has changed in their environment. Based on this information, attendees collaborate on what to do next.

The *ROADMAP*, *CHANGELOG* and *RELNOTE* documents may also be adjusted to meet new opportunities. The `devREVV` is a working session and the team **should avoid limiting it to a simple presentation** of facts.

### devREVV Properties

- principal objective: review
- frequency: minimum at 2 weeks

## 8.6 prodREVV product goals review

The purpose of the `prodREVV` is to plan ways to increase quality and effectiveness.

The *Product Manager* and *Project Manager* (and if needed anyone else from product team) inspects how the last 'sprint' went with regards to individuals, interactions, processes, tools, and their assumptions and awareness regarding "**definition of Work Done and Done Well**". Inspected elements often vary with the domain of work. Assumptions that led them astray are identified and their origins explored. The discusses are focused on *what went* well during the 'sprint', *what problems* was encountered, and how those problems were (or were not) solved.

### prodREVV goal

The meeting goal is to identify the most helpful changes to improve its effectiveness. The most impactful improvements are addressed as soon as possible. They may even be added to the *CHANGELOG* and *ROADMAP* for the next activities.

The `prodREVV` concludes a `sprint` and its *RELNOTE* document. It will have a duration of maximum of three hours for a one-month `sprint`. For shorter `sprints`, the event is usually shorter.

### prodREVV Properties

- principal objective: review
- frequency: monthly

## 8.7 Notes and abbreviations used in procedure

1. `PLAN` describe a type of OPME meeting where *planning is the principal objective* ←
2. `REVV` describe a type of OPME meeting where *review and actual situation analysis are the principal objectives* ←
3. `OBJ` acronym used to show the *principal objective* of a OPME meeting - can be `REVV` or `PLAN` ←
4. `FRQ` acronym used to show the *frequency* of an OPME meeting ←
5. `DUR` acronym used to show the *duration* of an OPME meeting ←

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## 9 Change Management (SDEVEN.50-CHGMNG)

### Table of Content

- [Change Management \(SDEVEN.50-CHGMNG\)](#)
  - [Preamble](#)

### 9.1 Preamble

This is about changes in software development process.

There is no specific or special procedure in software development. The process of change management from **Project Management discipline must be followed** of course taking into account that changes in software development are almost technical ones.

In that way, things regarding technical changes in software development are covered in other sections mostly in **Practices & technical issues** but not only.

## 10 System development and changes logging (SDEVEN.55-TRACE)

### Table of Content

- [System development and changes logging \(SDEVEN.55-TRACE\)](#)
  - [Preamble](#)
  - [Common files used to keep tracking](#)
  - [Taxonomy](#)

### 10.1 Preamble

This procedure is about *in development system* logging and trace issues, features, fixes, etc, generally speaking all "actions" like intentions, changes, proposals, and so on.

### 10.2 Common files used to keep tracking

The following files are mostly present in development projects:

- **CHANGELOG** file - this keep record of all things done in development process - all changes or new things happened
- **ROADMAP** file - this keep record of all things approved on project development roadmap (see *NOTE 1: Files with commercial impact*) - a template document can be found in [file Appendix\\_D\\_ROADMAP\\_template.md](#)
- **RELNOTE** file(s) - this keep the record of things already done in a released version, RELNOTE name is an acronym for "RELEASE NOTES" (see *NOTE 1: Files with commercial impact*) - a template document can be found in [file Appendix\\_E\\_RELNOTE\\_template.md](#)

Outside of these files, projects can have some files dedicated to project management domain, the most usual files "seen by developers" being **Status\_report STATUSR - template** in [Appendix\\_C\\_Status\\_Report .md](#) (see *NOTE 1: Files with commercial impact*).

#### NOTE 1: Files with commercial impact

**ROADMAP**, **Release notes - RELNOTE**, **Status report - STATUSR** files have DIRECT commercial visibility and impact and can be used by other persons from commercial departments so they should follow just a minimum strictness regarding used language

### 10.3 Taxonomy

Speaking about situations, items or events that that must be traced, these could be of category:

- **to be done category** representing those things that should be made in a short term - these will be marked with `#TODO` text to be recognized by editing platforms (most of IDEs platform have extensions for that) and visually highlight them
- **bugs or "problems" category** representing those things that create any kind of problems and should be fixed - these will be marked with `#FIXME` text to be recognized by editing platforms (most of IDEs platform have extensions for that) and visually highlight them
- **notes or useful comments** these will be marked with `#NOTE` text to be recognized by editing platforms (most of IDEs platform have extensions for that) and visually highlight them

The words can appear anywhere is considered necessary: code, comments, README files, documentation, and so on.

For all previous enumerated markers and if they are used in code they will be prefixed by language specific comments code, for example in `Java`, `JavaScript` or `C` will be prefixed with `//` resulting for NOTE for example: `//#NOTE`.

## 11 Release Management (SDEVEN.60-RELM)

### Table of Content

- [Release Management \(SDEVEN.60-RELM\)](#)
  - [Preamble](#)
  - [Applicable policies](#)
  - [Release directory content and structure](#)

### 11.1 Preamble

This procedure refers to releases that are **made public** known also as *Deployments* (aka kits, packages).

A RELEASE is a consequence of a successful development process and the **RELEASE** is the **physical image** of what a customer **will get to install and use** (also consult the [SDEVEN.90 RENBLU document section 880-RLSE System Releases](#)).

#### Release section in Software Design document

Release section has code `880 RLSE` in [Software Design document section System Release](#)

### 11.2 Applicable policies

Any public release should follow these minimum requirements:

- the **version number** format must be strictly in accordance with [Versioning scheme of SDEVEN](#)
- must have a **Release note** document ( `RELNOTE` ) - [a template can be found here](#)
- the product package must be available in a standard **format**: `zip`, `tar`, `bz2`
- the product must have been **passed all required tests**: unit tests, integration tests, documentation QA, installation tests, code review tests
- the **product documentation** has been made available or a note with reference to a public place where is available (in release package)
- the product should have an **installation procedure** or a reference to it if has to be found in other place
- any known issues (as non conformities) from testing report must be placed in a dedicated section in release notes document ( `RELNOTE` ) in section **Known issues**

#### Releases content language

All released documentation **WILL GET TO FINAL CLIENTS** and *should conform to all rules* in respect to that (especially used language).

### 11.3 Release directory content and structure

A `880-RLSE/` releases directory should contain the following items / sections:

- `880.20-ELPRI` - Editions, Licenses and Pricing
- `880.30-EUMA` - End User Manuals
- `880.30-ADMA` - Administration Manuals - *optional* and can be used the same `30-EUMA`, except the situations where administration documentation is complex enough to need to be structured and placed a dedicated directory
- `880.40-SKIT` - Sales Kits

- **880.50-TKIT** - Training Kits - training programmes, schedules, books, cheat sheets, etc
- **880.60-SRVC** - Service - service procedures, manuals, technical specific diagrams, product parts and codes (aka BOMs)
- **880.90-SCA** - Source Code Archives - published releases for downloading, organized by versions

 **RLSE sections content source**

All sections content comes from information "produced" in design and development phases.

Related procedure: [SDEVEN.90 RENBLU document](#).



## 12 Project structure (SDEVEN.62-PSTR)

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- [Project structure \(SDEVEN.62-PSTR\)](#)
  - [Project basic backbone structure](#)
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    - [<system\\_module\\_X> directory](#)
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  - [<project\\_root>/830-DEV/ directory](#)
  - [Example of project full directory structure](#)

This procedure contains usual project structure and it is just a recommendation. The *Project Manager* will organize the project in the best possible mode in order to be relevant in specific project situations. A common practice is to start with these recommendations and to add (or refine) elements that reflects project particular aspects.

### 12.1 Project basic backbone structure

First level of project backbone consists of:

- **830-DEV** - here will take place all system "active" development
- **880-RLSE** - here will be kept data for public releases - this directory is not be explained here, for details [see procedure 60-RELM](#)

All product system code is kept under `830-DEV` directory. The objective of its structuring is to assure as much as possible code reusability and its "after-release" maintainability. This directory contains:

- `<project root>/830-DEV/` directory [go to section](#) with *following structure*:
  - `doc_src/` [go to section](#)
  - `docs/` [go to section](#)
  - `pjm/` [go to section](#)
  - `setup/` [go to section](#)
  - `logs/` [go to section](#)
  - `static_portal/` [go to section](#)
  - `syslnit/` [go to section](#)
  - `<system_module_A>/` - directory dedicated for <system module "A"> [go to section](#)
  - `<system_module_B>/` - directory dedicated for <system module "B"> [go to section](#)
  - ... <another system module>/ ... [go to section](#)
  - **Commons/** [go to section](#)

Each of these directories will be explained in next sections.

### Conventions

- To avoid conflicts and misinterpretations at programming language level it is recommended that in FILES and DIRECTORY NAMES to avoid characters space ( ) and ( - ) and to replace them with underscores ( \_ )
- it is good practice that all directories (especially those that are created just because the deployed system will need them) to contain an *empty hidden file* usual named `.gitkeep` that will prevent its deletion by some git products. Also these directories usually are subject of `.gitignore` file

For a clear "picture" please refer the "[Example of project full directory structure](#)" section.

#### 12.1.1 **doc\_src** directory

- the technical documentation:
  - 110-SRE System Requirements
  - 120-CPTS System Concepts
  - 130-SKIT Sales Kit(s)
  - 810-DSGN System Design
- system manuals
  - euma
  - adma

### system manuals

system manuals (adma & euma) will be assembled as deliverables in release packages [for details see 60-RELM procedure](#)

#### 12.1.2 **docs** directory

This directory will accommodate the **FINAL (RELEASED)** documentation static portal that accompanies the developed system. This is part of what is known as "Help Center" of that system This is mandatory for products from category "*ENTERPRISE SYSTEMS*".

### remarks

- this directory content is obtained from `static_portal` directory after tests passed and as preparation for a release ([here go to static\\_portal directory section](#))
- this directory is subject to git repository as is part of a release

#### 12.1.3 **pjm** directory

Here are kept project management items that could be necessary in software development <sup>1</sup>, things like that:

- project contract
- project tests & acceptances procedures
- deliveries content and schedule
- ... etc

### project management documents

the project management documents make subject of Project Management discipline and will not be explained here or in other SDEVEN section

#### 12.1.4 **setup** directory

The aim of this directory is to keep code to install the system by this understanding the code that:

- create all directory structure required to accommodate and run developed system

- create all OS level users, groups or other administrative OS "items"
- install all required OS level dependencies and applications (for example a local particular database system, a system application used to manage the network components, etc)
- install the framework(s) components that are required to run developed system (for example JRE for Java components, PHP Laravel, Python Flask, etc)
- configure OS installed components in corresponding directories (for example on Linux some changes in directories `/etc`, `/var`, etc)

#### setup components language

A general practice is to make setup components in usual OS scripting language (Bash, Power Shell, etc) but is not mandatory to do like that. A good practice is to use a language that:

- can assure enough independence of OS specific commands and "formats" (for example the directory separation character, `\` vs `/`)
- can be executed on all known public OS-es (Linux, MacOS, Windows)
- one of the "perfect" candidates is *Python 3*

### 12.1.5 logs directory

This directory will accommodate the *application logs*. It is complete optional and is recommended to follow the host operating system "standards".

Regardless which directory will be used for application logs, a *log rotate* policy is desirable.

### 12.1.6 static\_portal directory

This directory will accommodate the documentation static portal that accompanies the developed system. This is part of what is known as "Help Center" of that system This is mandatory for products from category "*ENTERPRISE SYSTEMS*".

#### how to create documentation static portal

- the company practice is to use [mkdocs](https://www.mkdocs.org/) (<https://www.mkdocs.org/>) to build this portal
- this directory is used for testing and validation resulted portal - released portal is kept in `docs/` directory

### 12.1.7 sysInit directory

The `sysInit` directory accommodates code that initialize all system modules. This system initialization routine **SHOULD BE THE CENTRALIZED ONE** meaning:

- each system module / component must have its initialization code (as described in "system module X")
- the `sysInit` code centralize all modules initialization in **correct order**

The code of `sysInit` module should be called repeatedly without generate side effects except that determine system initialization and loosing all sessions in work data. But repeating calls should all system data is correctly flushed and persisted and no **UNEXPECTED missing** (of course others that "unsaved data") or other files, configurations **damage** is happening.

### 12.1.8 <system\_module\_X> directory

The system must be designed following the next principles:

- must be structured in "independent **modules**" (see the next explanation)
- **modules** should interact between them ONLY:
  - using parameters and returns
  - using defined interfaces (as recommended in OOP guides)
  - using a external shared - common - data component
- interactions or communication between **modules** that require global variables should use the **Commons** component (see [Common section](#))
- should have their own *initialization* code callable from `sysInit`

- should have their own `README_moduleX.md` file containing specific technical specs and info (will become technical documentation)

#### ? What means an independent module?

A software module can be considered independent enough when it can be "transformed" into a distinct library with an *acceptable work around* effort meaning without change or alter its functional code but only the required code to make it separated "package or library" (ie, the code that define its library definition)

### 12.1.9 Commons component

This component is a specialized module used to replace direct usage of **global variables**. It usually is implemented as a `class` object and take care of global variables by meaning:

- assure their consistency such as they are critical regions
- prevent circular references when using them (everybody import only `Commons` module)

`Commons` component (if is present) should have data initialized by each module that post any global data and in `sysInit` module should be among the first created, if not the very first.

#### ! Commons component code-name

The `Commons` component has the name starting with *uppercase* especially to avoid confusions with `commons` name which can be used in more other contexts being an usual and general term. So, the idea is **to use in clear** `Commons` instead of `commons` and to potentially get some warnings at least in stating / initializing phases...

## 12.2 <project\_root>/830-DEV/ directory

In the project root directory will be at least these files:

- `README.md` which contains a kind of product data sheet with project information
- `project.toml` which contains project information like:
  - *name* - product / system / project code-name / short-name as known in organization
  - *description* a short description of the project (just emphasizes the essence or "reason to ve" of product because more detailed information is offered through README)
  - *version* is the product version (the product in that package!) and must conform all [SDEVEN versioning specifications](#)
  - *license* type
  - ... more information, usually this file being also required by PACKAGING AND DEPENDENCY MANAGEMENT used solution ...
- `requirements.txt` which contain product / system internal and libraries dependencies (just system level not OS level)

## 12.3 Example of project full directory structure

Here is shown an example of project directory structure starting from a `PROJECT-ROOT-DIRECTORY`.

```
<PROJECT-ROOT-DIRECTORY>
├── 830-DEV/
│   ├── doc_src/
│   │   ├── 110-SRE/
│   │   ├── 120-CPTS/
│   │   ├── 130-SKIT/
│   │   ├── 810-DSGN/
│   │   └── other_project_docs...
│   ├── docs/
│   ├── pjw/          # organization specific project management and contractual docs ...
│   ├── setup/
│   ├── logs/
│   │   └── .gitkeep  # optional
│   │                       # empty hidden file to keep dir on git system
│   ├── static_portal/
│   ├── <sys_module_A...dir>/
│   ├── <sys_module_B...dir>/
│   ├── <sys_module_X...dir>/
│   ├── Commons/
│   ├── SysInit/
│   ├── project.toml
│   ├── README.md
│   ├── .gitignore
│   └── requirements.txt
└── 880-RLSE/        # specific organization (see procedure 60-RELM) ...
```

1. The reason that project management documents are kept "in development repository" is to be available for the whole team. This is not mandatory and in special cases this directory can be moved out of development repository. ←

## 13 Design approaches and their review and change (SDEVEN.65-DEREV)

### Table of Content

- [Design approaches and their review and change \(SDEVEN.65-DEREV\)](#)
  - [Audience](#)
  - [Introductory and Approach Models](#)
  - [Basics of SDEVEN approach](#)
  - [Type of design changes in SDEVEN approach](#)

This SDEVEN section presents some common design approaches (also used as review objective) practiced in company. The existing software engineering theory behind these approach is supposed to be known and understood by team members with role in software engineering ( [see role explained in "Administrative policies \(SDEVEN.10-ADM\)" section "Development and research"](#)).

#### Review process and design approach

The review process is strongly correlated with design approach followed by project. This allows *compliance with standards* to be verified and to make "good, reliable and usable" recommendations after a code review.

### 13.1 Audience

Targeted audience is:

- designers, architects - to practice the ideas and guidelines of here
- software engineers, technical leaders, product managers - to understand the design issues and impact on development

### 13.2 Introductory and Approach Models

In SDEVEN there are 2 (two) kind of classic and traditional paradigms used for software development:

- *waterfall paradigm* (aka sequencing) - design is a step that must be finished before development
- *incremental paradigm* (aka evolutionary) - design and development are made continuously, in small steps with returns from one to the other step

#### SDEVEN approach

Both paradigms are "good" and have their "pros and cons" for each project depending of its context. For that reason, SDEVEN methodology combine both approaches and apply *Agile* principles seeking to obtain **best results** by doing that.

### 13.3 Basics of SDEVEN approach

As already said, in SDEVEN both paradigms are used and combined, and when make **a mix of them** inherently a predominant one will result. This predominant one is mainly dependent of nature of product and intended features to be developed.

The **Product Manager** is responsible to decide what approach to be used in a particular situation. Here are listed the basic and *minimum* recommendations:

- if a waterfall approach is decided, then a **major and minor** version numbers should be considered **ALWAYS** and NOT only a patch version or just a build

- an incremental approach can cause version numbers to be updated in an "out-of-order way" but this thing must be managed accordingly to remain *relevant and consistent*

#### Agile methods

As *Agile* approach, the following methods are recommended to be used:

- SCRUM
- Extreme Programming (XP)
- Dynamic Software Development Method (DSDM)
- Feature Driven Development (FDD)

See also this [Agile reference \(https://en.wikipedia.org/wiki/Agile\\_software\\_development\)](https://en.wikipedia.org/wiki/Agile_software_development) .

## 13.4 Type of design changes in SDEVEN approach

The following type of **design changes** must be considered related to **Design Review process**:

- **MA design change** - this is considered a MAJOR change and it is happening when a **completely new feature** needs to be implemented, by "*completely new*" meaning there is no background relative to that feature. A *full analysis* should be made and *some related supplementary research* could be needed. And all of these can generate collateral unexpected problems, even a design takes place.
- **CR design changes** - these changes appear as usually customers want some features but "staying in product scope / universe" (attn, in product scope does not necessarily mean in contract scope)
- **WIS design changes** - these are kind of changes, out of project scope and they could present some important features regardless they comes as customer request or an internal idea; the experience to approach these changes exists but should be placed on product ROADMAP

#### Applying customer changes

Customer changes are normally changes that does not update the product version, but are STRICT LOCALLY for that implementation. The decision to generalize and apply them TO PUBLIC PRODUCT RELEASE is at **product management level**.

## 14 Code Review (SDEVEN.68-COREV)

### Table of Content

- [Code Review \(SDEVEN.68-COREV\)](#)
  - [Preamble and objectives](#)
  - [Technical objectives and the process](#)
  - [Mob technique as code review technique](#)

### 14.1 Preamble and objectives

This section is about code review. The main **objectives** of a code review are:

- Sharing knowledge
- Sharing responsibility
- Improving code structure
- Learning

*A good and effective code review will cover all those aspects.*

### 14.2 Technical objectives and the process

- The main purpose is to "detect" those code parts that can be *generalized and reused*
- Another purpose is to check the conformity to appropriate standards and practices (for example for a `Python` code to check if it respects `PEP` indications, or for a web server front end application if `HTML` specifications was followed, for a script if `ECMAScript` specification are followed, etc). This conformity is expected to keep at an `ACCEPTABLE` level, meaning at least fundamental principles.

#### Who to execute code review?

A code review **MUST** be done by **EXPERT** level members, both by a *developer* and a *software engineer*. This will maximize the process results and can give best information regarding **code generalization and reusability**.

### 14.3 Mob technique as code review technique

#### Mob technique as code review technique

SDEVEN recommends Mob technique **ONLY** for learning process when:

- junior members are used in coding process or
- when adopt a new standard, language, generally speaking a new "thing" and the knowledge should be transferred to some people

**Mob programming** means that *all required team members* are present in the same time in front of one screen. Or work remotely on a shared screen – that is my case.

First (the team or its leader) decide for a task (or issue *treated as next action*), and when possible we rotate in **driving sessions**. A session means there is a one driver – one who types / clicks, and one navigator – which tells the driver what to do. The other team members keeps attention, and only when the navigator goes in a wrong direction, then interrupts\*. Navigator navigates for 3 (max 5) minutes and then rotate.



Rotation means that driver now navigates – should know next step, navigator takes a rest, and others of the drives but less than half of them. And after 3 minutes another rotation, and again, ...

This rotation style is intense. You have to keep attention all the time, otherwise you'll have to navigate in couple of minutes, and you'll have no idea how to navigate (by **you** is meant the team leader). To stay in shape we do regular breaks for bathroom / coffee, and of course a long break for a lunch. Goals of code view are fulfilled

Sharing knowledge is instant – every team member follows the mental process, and knows why was what done. Sharing responsibility in my opinion full – I take responsibility for everything that we produce as I can anytime say "I disagree" or "I have a better idea". Code structure is agreed by all team members, therefore is consistent and the best team members can do. Learning... is again instant, and intense. If the navigator is good, they'll not only call what to do, but also how to do it efficiently. I learn daily better software architecture, better testing strategies, how to use IDE efficiently, ... just because navigators know (and share) pieces I'm missing.

## 15 Licenses and Products (SDEVEN.70-LIP)

### Table of Content

- Licenses and Products (SDEVEN.70-LIP)
  - Software licenses universe
  - Software licenses
  - System vs Product
  - Software products / models
    - By completeness taxonomy
    - By code level taxonomy

This procedure refers to software licenses and products, how are used and what are good for.

Procedure present:

- what kind of licenses are practiced and
- how a software system becomes a product (or when can be considered product).

This procedure is not mandatory for software development process but explain how a "program" becomes a "product".

Also ref licensing aspect, this is clearly a commercial and legal one, but there are situations where licensing needs some *measurable metrics* which can be identified only in strong correlation with software as design and development.

### 15.1 Software licenses universe

Without any other clauses a software license is about the *legal rights to use* the respective product / system.

A software system can download, copied, installed, removed, etc in most cases free (without any payment required). But that's all. From legal perspective **you cannot use it (for any purpose) without a license**. And sometimes even the installation can be considered "out of law".

Another important fact that must be understood is that a **license DO NOT transfer you the intellectual property of the software code, even of the software product**. You cannot treat it as your own property, You CAN ONLY USE IT *for your own and in your name*. Also you can make safety copies, can backup it and restore it.

From legal perspective you **cannot use the software** without permission (given by license), Even if system does not enforce any restriction.

### 15.2 Software licenses

There are 3 kind of license models (types) used by company for software products:

#### open licenses

these are *free* (ie, there is no cost to pay for them) - for these licenses the company preserve the *intellectual property and copyright* and offer for free the rights of use - any other services *are not default covered by this license - cannot sale or resale* the system / product

#### turn key licenses

these are system products *made especially* for a customer, paid by him and the *intellectual property is transferred* to the customer - after finishing the system, *company has no right to sell / resell or use the code or parts of code AS IT WAS TRANSFERRED* - however, in most cases, two "evidence" *read only CDs* are made having a reference of the code for which the intellectual property is transferred

#### commercial licenses

these are strictly with *payment for usage* - quantification of payment is be made in various forms (and unit of measures), for example number of users, number of computers, number of processors, quantity of memory, and so on - the software can restrict usage (but is not mandatory, being a design specification) by "forcing" in a way these quantities, of course first thing being the software ability to "count" for them

#### IMPORTANT notice

If not otherwise specified, open licenses should be accompanied with text: "**This software is a copyright of company Systems (REN CONSULTING SOFTWARE SRL)**". Text should be put at start of license content as to not alter its original text which is usually published and can be referred AS IS.

## 15.3 System vs Product

### Software targets of development cycle

For a software there are 3 major *targets of development cycle*:

- to become a product
- to become a system
- to become both.

As **product** must have an *usage documentation* (ie, work procedures), an *administration documentation* (ie, installation, configuration, maintenance), a *packaging procedure*.

As **system**, a software should have:

- an *installation procedure*, which could be just a documentation or other automation software. This procedure should be *clear, well defined* (ie, deterministic, without ambiguities) and *repeatable*
- a *logging mechanism* and some rotate policies. Using host operating system standards is recommend in order to be easy maintained by any system administrator

As **system product** inherit the requirements from both categories.

There are also other "things" that must be satisfied, especially from commercial point of view such as:

- a logo would be required for a product
- presentation materials, presentation views (ie, slides), a presentation site, some hints for sales and bid teams (ie, 130-SKIT elements)

This methodology assures that the essential parts of both taxonomies will be covered, at least in raw forms creating the base for future / next refinement levels.

## 15.4 Software products / models

From this point of view relevant taxonomies are:

- by completeness
- by code level

### 15.4.1 By completeness taxonomy

- **full standalone** - products that contains everything to assure a complete functionality (aka full stack products, or in jargon "with batteries included", all in one, etc)
- **modules** - products that assure a single functionality usually useless only itself, but normally used in a large context, combined with other modules; examples: a database JSON transformer, a caching system, a queuing systems, etc
- **frameworks** - products aimed to be used as foundation to build other products over it; examples: python Flask, company CORE, etc
- **interfaces** - products aimed to "stay in front" of other systems / products and therefore assuring different kind of protection, translation, etc; often known as middleware products; examples: data APIs, proxies, guards, data translators, SQL Alchemy, etc

### 15.4.2 By code level taxonomy

- **low level / infrastructure** - these are systems that address low level operations, with intensive (ie, directly coded) use of operating system directives; examples: print utilities, file system watchers, system monitors, serializer, de-serializer, en(de)coders, etc
- **mid and high level** - these are systems that do not address directly operating system directives (just in rare cases for usual file operation), usually addressed to business or just to assets inventory (infrastructure systems for example); examples: ERPs, invoice makers, etc
- **UI / meta** - these are systems that assure some features for user interface (operations) by using different flavours of (tagging) languages specific to a device (for example VT100 terminals), to a software (for example HTML for browsers); sometimes these systems use "real" languages with empowerment of complex programming languages (for example JavaScript) or just simple "stylers" to assure a better readability (CSS is a good example, Markdown and PostScript are others, etc)

# 16 Code of Conduct. Ethics, Professional and Legal Issues (SDEVEN.75-CCEP)

## Table of Content

- [Code of Conduct. Ethics, Professional and Legal Issues \(SDEVEN.75-CCEP\)](#)
  - [Preliminaries](#)
  - [A. Ethic Code](#)
  - [B. Professional Code](#)
  - [C. Legal issues](#)
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## 16.1 Preliminaries

The code of ethics and professional conduct outlines the principles that govern decisions and behavior at a company or organization. They give general outlines of how employees should behave, as well as specific guidance for handling issues like harassment, safety, and conflicts of interest.

## 16.2 A. Ethic Code

A code of ethics is broad, giving employees or members a general idea of what types of behavior and decisions are acceptable and encouraged at a business or organization. A code of conduct is more focused. It defines how employees or members should act in specific situations.

### A1. Be inclusive

We welcome and support people of all backgrounds and identities. This includes, but is not limited to members of any sexual orientation, gender identity and expression, race, ethnicity, culture, national origin, social and economic class, educational level, color, immigration status, sex, age, size, family status, political belief, religion, and mental and physical ability.

### A2. Be considerate

We all depend on each other to produce the best work we can as a company. Your decisions will affect clients and colleagues, and you should take those consequences into account when making decisions.

### A3. Be respectful

We won't all agree all the time, but disagreement is no excuse for disrespectful behavior. We will all experience frustration from time to time, but we cannot allow that frustration become personal attacks. An environment where people feel uncomfortable or threatened is not a productive or creative one.

**A4. Choose your words carefully**

Always conduct yourself professionally. Be kind to others. Do not insult or put down others. Harassment and exclusionary behavior aren't acceptable. This includes, but is not limited to:

- Threats of violence.
- Insubordination.
- Discriminatory jokes and language.
- Sharing sexually explicit or violent material via electronic devices or other means.
- Personal insults, especially those using racist or sexist terms.
- Unwelcome sexual attention.
- Advocating for, or encouraging, any of the above behavior.

**A5. Don't harass**

In general, if someone asks you to stop something, then stop. When we disagree, try to understand why. Differences of opinion and disagreements are mostly unavoidable. What is important is that we resolve disagreements and differing views constructively.

**A6. Make differences into strengths**

We can find strength in diversity. Different people have different perspectives on issues, and that can be valuable for solving problems or generating new ideas. Being unable to understand why someone holds a viewpoint doesn't mean that they're wrong. Don't forget that we all make mistakes, and blaming each other doesn't get us anywhere.

Instead, focus on resolving issues and learning from mistakes.

## 16.3 B. Professional Code

A professional code address those issues related strictly to work environment and derives from necessity of a good, human reasonable, effective, efficient and pleasant working in / with teams.

**B1. Work environment**

Employees should act with integrity, comply with laws, maintain a professional work environment and comply with company policies. They should treat customers, colleagues, and partners ethically at all times.

**B2. Conflicts of interest**

A company's reputation depends on the actions and integrity of its employees. It is essential that they avoid relationships and activities that hurt, or appears to hurt, their ability to make objective and fair decisions.

**B3. Protecting company assets**

Employees should always act to protect company assets, including physical, intellectual, and electronic or digital properties.

**B4. Anti-bribery and corruption**

A company's integrity is essential for maintaining trustworthiness and reputation. Employees should always do their work fairly, honestly, and legally.

**B5. Attendance and punctuality**

Employees are expected to be regular and punctual in attendance. This means being in the office, ready to work, at starting time each day. Absenteeism and tardiness burden other employees and the company.

**B6. Absence without notice**

Employees who are unable to work due to illness or an accident should notify their supervisor. This allows the company to arrange for coverage of their duties and helps others continue to work in their absence. If an employee does a report for work and the company is not notified of an employee's status for 3 days, it is typically considered a job abandonment.

**B7. General harassment and sexual harassment**

This company is committed to providing a work environment free of discrimination and unlawful harassment. Actions, words, jokes, or comments based on an individual's sex, race, ethnicity, age, religion, or any other legally protected characteristic are not tolerated.

**B8. Cell phone use at work**

Personal cell phone usage during work hours is discouraged, except in extreme cases such as an emergency.

**B9. Dress code**

A professional appearance is important when employees work with customers or potential customers. Employees should be well-groomed and dressed appropriately for the business and for their position.

**B10. Substance abuse**

The manufacture, distribution, possession, sale, or purchase of controlled substances of abuse on company property is prohibited. Being under the influence of illegal drugs, alcohol, or substances of abuse on company property is prohibited. Working while under the influence of prescription drugs that impair performance is prohibited.

**B11. Tobacco products**

The use of tobacco products on company property, outside of permitted areas, is specifically prohibited.

**B12. Internet use at work**

Employees may use the Internet when appropriate to access information needed to conduct a business company business. Use of the Internet must not disrupt or injure the company computer network. Use of the Internet must not interfere with an employee's productivity.

## 16.4 C. Legal issues

Legal issues refer to those aspects where a software product / system interfere with legal aspects. From developer point of view these are very much related to personal information regarding end users of system and their potential comfortably related to personal data of confidential nature.

Other legal aspects are subject of a specialised department of company.

**C1. Potential confidential data**

- identification official codes, by official meaning they are subject of any personal official document
- personal address of residence
- personal phone number
- personal email
- any personal banking information
- passwords and user names / id-s
- name of family members
- other sensitive and personal data, like incomes, revenues, expenses, religious data, color (skin, hair, etc), dressing, etc

## C2. How to avoid potential problems

First of all it is important to keep in mind that for violating some legal issues, THERE IS NO EXCUSE FOR DID IT, even if the reason was a good intention... The law is applicable as is. So *DO NOT SUPPOSE ANYTHING*, and better is **to ask if you're not sure** and ready to assume all consequences.

So, here you'll find some simple rules:

- do not write any out of specifications code, ie, "hidden code"
- do not collect any personal data (see previous section) without user consent
- store any personal data using different encryption mechanisms; if not specified in system design then use hashing

## 16.5 References

- Source "Betterteam" (<https://www.betterteam.com/code-of-ethics>)



## 17 Conventions & Principles (SDEVEN.80-COPRI)

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- [Conventions & Principles \(SDEVEN.80-COPRI\)](#)
  - [Preliminaries](#)
  - [Files](#)
  - [Calendar dates](#)
  - [Datastores](#)
  - ["In code" names & identifiers](#)

### 17.1 Preliminaries

This section is about terminology and naming standards and conventions used in development process and code.

The company try to keep aligned to international practiced and most used terms & conventions and adopts standard changes "on the fly" as soon as possible.

Is necessary that people that are working in software structures (departments) of company to *keep aligned* with terms and conventions in order to have **A COMMON LANGUAGE AND UNDERSTANDING ABOUT THINGS**.

The idea is that when is needed to write things that will be used by someone else in the other process steps or in the future after a while (ie, there are more that one people involved), it is important that **shared things to be recognized** at destination as they was thought at origin by those team that produced them.

### 17.2 Files

- files whose names start with `xxx` (case is not important) are (and will be) considered marked for a **future deletion or discontinuing**

#### ? why don't delete them directly

- this method allows to "remember" to delete them latter but to still keep the information available a while to assure an acceptable and as smooth change management (and to give time for a possible return to the previous situation)
- also when view list of files in alphabetically order, these files appear grouped near the end (or beginning)

- files whose names start with `_WIP` or `WIP` (normally case doesn't matter but should be a sign to pay more attention) are known (announced) as **being in work and not in a stable state**, so they should be treated more carefully when need to use them
- any other "traditional" conventions should be respected and treated in consequence; the most of them comes from `Linux` systems, for example files beginning with dot (`.`) are hidden (for normal users), backup files have extension `.bck`, files with extension `.tmp` are temporary and subject to be deleted (by users or operating system) without notice, and so on
- the characters `-` (dash) and  (space) will be avoided as much as possible in file names (ie, in different programs should be source of errors by confusing with arithmetic minus operator) and replaced with `_` (underscore); if this is not possible, A WARNING must be stated inside the file content or in a respetive component README file

### 17.3 Calendar dates

These should respect the convention as they will be written as `YYYYMMDD` or `YYMMDD`, because by doing so will assure a right ordering "by date" in about all situations (just by using the operating system standard sorting procedures and not requiring some special order methods); the year could be only from 2 characters if there is no doubt regarding the year (the standard conventions stated by *SQL ANSI* are very clear and self explanatory)

## 17.4 Datastores

The preferred datastore for code is the repository.

On the other hand, there are cases when *other type of stores are required*. Generally these stores are required in development process (stores for other processes are not subject if this methodology) and specific to project. They can be permanent (as stores where kits resides or stores for sales materials) or temporary allocated for project.

In any cases the `dev infrastructure admin` should be contacted.

Normally these stores will be allocated from file server pools, which means that will act as "simple shared drives" (without any notice). If there are some other protocols required, such as access by `http`, `https`, `rsync` and so on, *these issues must be notified*.

Also you should always expect that for such stores there are some limitations such as maximum capacity allowed, number of files, lifetime of files, file foemats allowed, etc. If this could be issues or you concern about them, please ASK and do not make other assumptions.

## 17.5 "In code" names & identifiers

These issues should follow the programming language standards (as `PEP` for `Python`) or best practices in case there are no stated standards. A *linter* and / or code formatter should be used like `Blake` for `Python`, but better is to ASK the team leader or project technical manager and NOT TO USE your own standards by supposing they are good and should be used (if this is the case, please discuss this with technical stuff before putting it in practice).

Some of recommended practices in any cases are:

- always mark protected or private attributes with underscore character in front of their names, regardless the programming language used
- always comment the code; as frequently as better; do not worry about readability or other concerns; somebody will take care to ask for cleaning if seems to be too much "spam"
- use UPPER CASE for identifiers used or intended to use as constants
- comment the functions or class methods with a large comment block and specify at least: a description of max 2 lines, the argument types and what are good for, the returns type and when is happening

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## 18 Blueprint. Processes & Deliverables (SDEVEN.90-RENBLU)

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    - [110-SRE System Requirements](#)
    - [120-CPTS System Concepts](#)
    - [130-SKIT Sales Kit\(s\)](#)
    - [190-SKTD Sketches & Technical Diagrams](#)
  - [Phase 800-SWD Software Development](#)
    - [810-DSGN System Design](#)
    - [820-SYINT System Internals](#)
    - [830-DEV System Development](#)
    - [840-TEST System Testing](#)
    - [880-RLSE System Releases](#)
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    - [910-MNT System Maintenance](#)
    - [920-TLE Prepare temporary live environments](#)
    - [990-PMSP Project Management Support \(REQUIRED\)](#)
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### 18.1 Preamble

This section is about whole methodology **phases, processes, steps**, their *codes*, all over a cheat sheet / blueprint of "the whole".

The phases are important as **codes** (on *documents* for example) and as name and content for a better understanding of process. They can also be used (and this is recommended) as *directory / file names* for a common understanding (at least *830-DEV* and *880-RLSE*) but when use them in file system (file or directory names) is important to pay attention to case (**lower ase is accepted**) and the character - (dash) and space (**underscore \_ is accepted**).

This methodology, being applicable to all software development projects, not all sections are applicable in all cases, so in [design template document - md](#) will be CLEAR specified for each section if it is REQUIRED or OPTIONAL.

### 18.2 Blueprint / typologies

Basically the **RENware SDEVEN** (aka *SDEVEN*) methodology name is an acronym of *Software Development & ENgineering* and is adapted to company *practices, software styles*, types of software in portfolio and scope and follows a classic *waterfall* inspired pattern but which can (and is) be used as an evolutionary model with sprints inspired from Agile methodology.

There are classic phases up to release a product followed by maintenance and current operations phases post release. After a release, the methodology allows returns to any of the first 6 phases for new features / versions releases, the MAIN OBJECTIVE being a higher coherency, traceability and ability to move project from a team to another team with minimum overhead due to project adoption.

In this document processes deliverables are summary described keeping a level that facilitate the understanding of principles of methodology. For more details is recommended to consult the appendix referred (see references section).

## 18.3 Roles & responsibilities

For each "final" (ie, leaf) process, the basic required roles was specified. Roles are abbreviated as described in 10.ADM section. Also a super generic role was used in places where more and different specific roles should be used depending on project context, size and complexity.

## 18.4 Phase 100-ANA Analysis

This phase is the stage where the system requirements are collected and processed (engineered) to a more structured form in order to be more usable in system / product elaboration process.

Traditionally the phase start from system requirements which are (re)structured in primary designs (aka high level design) at a level which allows for system blueprint, objectives, structure and functions.

Also, here are produced the sales kits which will be used by marketing and sales structures in their work to market and sale the system / product.

### 18.4.1 110-SRE System Requirements

These are the requirements as collected (elicitation) and categorized by relevant taxonomies. As mandatory taxonomies are:

- **functional** types: functional, implementation issues, performance issues, user interaction issues, interfacing issues, standards compliance
- **urgency and importance** types following MoSCoW paradigm - must, should, could, would

#### Roles & Responsibilities

- REQUIRED: ban
- RECOMMENDED: rad, twr
- OPTIONAL: sen

### 18.4.2 120-CPTS System Concepts

This is what is called usually *High Level Design* but it means more than it. This deliverable should contain the following:

- the basic system concepts as business specific terminology
- a high level architecture indicating at least the basic functional components of the system (logical architecture)
- the system universe as other business components which interact with the system and very shortly what kind of information is exchanged in interaction process
- what are the applicable standards and why are they important
- what are the main security issues and how can be avoided
- types / models of user interfaces intended to be implemented
- which logical components are back ends, front ends, communication, interfaces

#### Roles & Responsibilities

- REQUIRED: ban, sen
- RECOMMENDED: rad, twr
- OPTIONAL: prm

### 18.4.3 130-SKIT Sales Kit(s)

The "things" required to sales structures should be put under this code, eventually with detailed documents and codes following a class notation (with dot character). The most common things are:

- a system blueprint that can be used in presentations
- a system logical architecture that can be used in presentations
- some key differentiators that can be used in offers and bids
- various pro/con-s analysis ref other market similar products
- a list of system requirements that it satisfy (and usual responses) usable in bidding process
- a list of system standards that it is complaint to (and usual responses) usable in bidding process
- some known "frequently asked questions" and the answers to them

*None of these represent new information.* All information os to be found in the other documents just it is (re)structured in other way in which is more useful to sales personnel.

#### Roles & Responsibilities

- REQUIRED: sen, prm
- RECOMMENDED: twr
- OPTIONAL: pm, sect

### 18.4.4 190-SKTD Sketches & Technical Diagrams

These are different drawings of system parts. They are (should be) separated because can be useful (as raw images) in other places / processes such as presentations, UI design, branding, etc.

## 18.5 Phase 800-SWD Software Development

This phase covers the software realization process but from an engineering point of view, meaning not only code and programs writing, but also the design, testing and release processes, Aim is to make a **SYSTEM PRODUCT**, usable and maintainable both by the beneficiary and RENware as the producer. Another important issue is related to capability of the system to be "migrated" to other team members with as less overhead effort as possible.

### 18.5.1 810-DSGN System Design

This is the main technical detailed document of the system. It is the starting point for any developer that join the project snd its job require to understand the system.

#### Roles & Responsibilities

- REQUIRED: sen
- RECOMMENDED: twr, sect
- OPTIONAL: prm, ptm

### 18.5.2 820-SYINT System Internals

This is nothing else that low level design too, but is seen as a *dedicated chapter or appendix* of 810-DSGN and refers technical documents (that often are read singularly, for example a dev needs to review only some states of an object) such as system states, sequence diagrams, etc, documents that by default are classified and should not get out of project without special approvals.

#### Roles & Responsibilities

- REQUIRED: sen
- RECOMMENDED: twr, ptm
- OPTIONAL: dev, ban

### 18.5.3 830-DEV System Development

This "contains / is" the system as it is on repository system. Practical is the local repository image. It clearly contains all things / codes / programs / scripts needed for system to work, but it can contain (and it is strongly recommended) the system other documentation being it technical or end user manuals.

The only thing that must be said is regarding documentation. Therefore the *technical one must be in text formats* (markdown is preferred) and *other documents* should be also in *text format as much as possible*. Binary formats should be strongly avoided (are not "diff-able") but in "no other option" cases, the repository administrator must be informed about binary files to action in consequence. As other suggested options to binary documents would be:

- use markdown extensions like `mermaid` for "graphical" things / diagrams,
- store them as xml format,
- store them as pdf format,
- use "open text formats", etc.

#### **i** Roles & Responsibilities

- all kind of required `dev`
- sometimes would be necessary `ptm` for different clarifications

### 18.5.4 840-TEST System Testing

The things that are mandatory here are:

- a **testing plan**: what to test (*REQUIRED*), when to test, by who
- **test cases** - that represent for each test required:
  - the exact expected steps to be done with a number / code to be easily referred in other places
  - the expected result to be obtained by doing previous steps (often is useful to indicated an acceptable tolerance, especially when are talking about numbers or times)
  - the system reported messages (if there are) and results, preferably with associated print screens
- a **testing report** that summarize the results of testing process: number of severe / critical bugs, number of acceptable errors (as solvable by work around), recommendations to improve, documentation non conformities, time spent for testing, automation tools used, required and recommended.

#### **i** Roles & Responsibilities

- **REQUIRED**: func, scat, sect
- **RECOMMENDED**: twr,ptm
- **OPTIONAL**: isat

### 18.5.5 880-RLSE System Releases

This refers to releasing process regardless of released version qualifier (not only to *release versions*) but to any kind of version being it an alpha or a beta or a previewer, etc.

Any release should pass a test process which is done by developer itself as first test (**alpha test**). No promote to higher version qualifiers is allowed if alpha tests did not pass or was bypassed (skipped).

After alpha test can be created a branch for testers team or a tag (that will be used latter for a test branch creation).

Any tag will be kept at least for minimum 4 tags after it but no more than 20 tags after. These min and max can be modified if project require other limits.

Tags will be saved also on an external backup (in project history).

Releasing a version must be documented accordingly in project *CHANGELOG* and if project require, a *release note* should be issued. Both must be written with enough care to text explanations and having in mind that will be used latter by other persons in writing different product documents and marketing materials.

### Roles & Responsibilities

- REQUIRED: isat, scat, sect
- RECOMMENDED: prm, ptm, twr
- OPTIONAL: pm, dev

## 18.5.6 890-MNT System Maintenance

This phase is about:

- Maintenance Plan
- Hot Fixes
- Critical Patches
- Other Updates

all of these mainly in relation with "beneficiary" os system / product / application.

### Roles & Responsibilities

- REQUIRED: sen, ptm
- RECOMMENDED: sect, twr
- OPTIONAL: pm, dadm

## 18.6 Phase 900-OPS Operations

This phase is about maintaining the system after a release. In fact is about ***maintaining a release***.

### 18.6.1 Few words about software maintenance

The maintenance is probably the hard thing about a software. Software maintainability is the most important issue for any software company that develop its own software as portfolio product.

Along decades there was more and more improvements in software development process, probably the biggest step being made when *software development was considered an ENGINEERING discipline* with all things that engineering means. But the biggest issue remained the *measurement process*.

From maintenance point of view a released version must be kept "alive" a period of time. That alive is mostly generated by the fact that software being an intangible product, so hard to measure, always could be some astigmatic functionalities, ie non conform ones, aka bugs, that should be remediate after release. Different methods to categorize and measure these non conformities was developed in time. **Now the most accepted "definition" for a "bug" is: a(ny) thing that works otherwise that is written in product documentation.**

### 18.6.2 910-MNT System Maintenance

These are current operations related to modifications /changes that must be made to a released version.

The important things are:

- to maintain an acceptable coherence during modifications in order to avoid ***side effects***
- to make changes in a way to not be repeated after some time, ie to not make / solve the same issue more than once in time!
- to present an interface to users that is able to collect and centralize issues (aka support line / center)

### Roles & Responsibilities

- REQUIRED: dadm, radm, ptm
- RECOMMENDED: sect, twr
- OPTIONAL: pm, prm

### 18.6.3 920-TLE Prepare temporary live environments

This activity refers to dev infrastructure administration and in fact, from software development methodology point of view means that who requested for this environment should create a kind of checklist with requirements in order to be easily verified by administrator.

#### Roles & Responsibilities

- REQUIRED: dadm
- RECOMMENDED: ptm
- OPTIONAL: dev

### 18.6.4 990-PMSP Project Management Support (REQUIRED)

This activity refers to technical support activities required in Project Management, ie estimations, deliveries breakdown and quality factors in PoC calculation, etc.

#### Roles & Responsibilities

- REQUIRED: sen, prm
- RECOMMENDED: ptm, pm
- OPTIONAL: ban

## 18.7 References

A comprehensive template as suggested structure and content can be [found here - format md](#).



## 19 Confidentiality and Classification (SDEVEN.95-COCL)

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  - [Preamble](#)
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### 19.1 Preamble

This section is about projects confidentiality with particular aspects to software development.

### 19.2 Overview of classification in RENware company

In **RENware** company, classification follows the "standard" practices, just applied in almost all of cases to projects level (there could be exceptions but these are announced specially). So, the are the following levels:

- **UNCLASSIFIED** projects - these are public projects; they are not marked
- **STANDARD** projects - these are the most projects and classification applies IN PROJECT SCOPE; they are marked as **RESTRICTED. ONLY FOR PROJECT INTERNAL USE**
- **CONFIDENTIAL** projects (aka TOP projects) - these are usually company internal projects, such as research projects; they are marked as **CONFIDENTIAL. ONLY FOR PROJECT INTERNAL USE**
- **STRICT CONFIDENTIAL** projects - these are projects reserved or **ONLY RENware top management**

### 19.3 Software development perspective

Ref to this point of view, *ALL PROJECTS THAT BELONGS IN A WAY TO SOFTWARE DEVELOPMENT* (ie, specific as software development or just have parts which involves software development) are as *default* at **STANDARD** level of classification. This means that for these projects, even if they are not marked, the rules of **RESTRICTED. ONLY FOR PROJECT INTERNAL USE** must be *AUTOMATICALLY APPLIED*.

No person (does not matter if is employee or freelancer or other third party) is (will be) allowed to work with this kind of projects IF NOT has signed an agreement regarding to:

- information "manipulation" inside and outside of project
- code of conduct, part ref to legal issues

All project documents are by *default* to **RESTRICTED** level. The responsibility to approve exceptions belongs to:

- for all 100, 800 and 900 documents to *Project Manager*
- by exception, for 130-SKIT documents, to *Product Manager*

## II. SDEVEN appendices

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## 20 Appendix A Semantic Versioning (SEMVER)

*Original version (<https://semver.org/>)*

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### 20.1 Summary

Given a version number MAJOR.MINOR.PATCH, increment the:

- **MAJOR** version when you make incompatible API changes,
- **MINOR** version when you add functionality in a backwards compatible manner, and
- **PATCH** version when you make backwards compatible bug fixes.

Additional labels for pre-release and build metadata (qualifiers) are available as extensions to the MAJOR.MINOR.PATCH format.

### 20.2 Introduction

In the world of software management there exists a dreaded place called “dependency hell.” The bigger your system grows and the more packages you integrate into your software, the more likely you are to find yourself, one day, in this pit of despair.

In systems with many dependencies, releasing new package versions can quickly become a nightmare. If the dependency specifications are too tight, you are in danger of version lock (the inability to upgrade a package without having to release new versions of every dependent package). If dependencies are specified too loosely, you will inevitably be bitten by version promiscuity (assuming compatibility with more future versions than is reasonable). Dependency hell is where you are when version lock and/or version promiscuity prevent you from easily and safely moving your project forward.

As a solution to this problem, I propose a simple set of rules and requirements that dictate how version numbers are assigned and incremented. These rules are based on but not necessarily limited to pre-existing widespread common practices in use in both closed and open-source software. For this system to work, you first need to declare a public API. This may consist of documentation or be enforced by the code itself. Regardless, it is important that this API be clear and precise. Once you identify your public API, you communicate changes to it with specific increments to your version number. Consider a version format of X.Y.Z (Major.Minor.Patch). Bug fixes not affecting the API increment the patch version, backwards compatible API additions/changes increment the minor version, and backwards incompatible API changes increment the major version.

I call this system “Semantic Versioning.” Under this scheme, version numbers and the way they change convey meaning about the underlying code and what has been modified from one version to the next.

### 20.3 Semantic Versioning Specification (SemVer)

The key words “MUST”, “MUST NOT”, “REQUIRED”, “SHALL”, “SHALL NOT”, “SHOULD”, “SHOULD NOT”, “RECOMMENDED”, “MAY”, and “OPTIONAL” in this document are to be interpreted as described in RFC 2119.

Software using Semantic Versioning **MUST** declare a **public API**. This API could be declared in the code itself or exist strictly in documentation. However it is done, it **SHOULD** be precise and comprehensive.

A **normal version** number **MUST** take the form X.Y.Z where X, Y, and Z are non-negative integers, and **MUST NOT** contain leading zeroes. X is the major version, Y is the minor version, and Z is the patch version. Each element **MUST** increase numerically. For instance: 1.9.0 -> 1.10.0 -> 1.11.0.

Once a versioned package has been released, the contents of that version **MUST NOT** be modified. Any modifications **MUST** be released as a new version.

**Major version** zero (0.y.z) is for initial development. Anything **MAY** change at any time. The public API **SHOULD NOT** be considered stable.

Version 1.0.0 defines the public API. The way in which the version number is incremented after this release is dependent on this public API and how it changes.

**Patch version** Z (x.y.z | x > 0) **MUST** be incremented if only backwards compatible bug fixes are introduced. A bug fix is defined as an internal change that fixes incorrect behavior.

**Minor version** Y (x.y.z | x > 0) **MUST** be incremented if new, backwards compatible functionality is introduced to the public API. It **MUST** be incremented if any public API functionality is marked as deprecated. It **MAY** be incremented if substantial new functionality or improvements are introduced within the private code. It **MAY** include patch level changes. Patch version **MUST** be reset to 0 when minor version is incremented.

**Major version** X (X.y.z | X > 0) **MUST** be incremented if any backwards incompatible changes are introduced to the public API. It **MAY** also include minor and patch level changes. Patch and minor version **MUST** be reset to 0 when major version is incremented.

A **pre-release version** **MAY** be denoted by appending a hyphen and a series of dot separated identifiers immediately following the patch version. Identifiers **MUST** comprise only ASCII alphanumerics and hyphens [0-9A-Za-z-]. Identifiers **MUST NOT** be empty. Numeric identifiers **MUST NOT** include leading zeroes. Pre-release versions have a lower precedence than the associated normal version. A pre-release version indicates that the version is unstable and might not satisfy the intended compatibility requirements as denoted by its associated normal version.

Examples: 1.0.0-alpha, 1.0.0-alpha.1, 1.0.0-0.3.7, 1.0.0-x.7.z.92, 1.0.0-x-y-z.-.

Build metadata **MAY** be denoted by appending a plus sign and a series of dot separated identifiers immediately following the patch or pre-release version. Identifiers **MUST** comprise only ASCII alphanumerics and hyphens [0-9A-Za-z-]. Identifiers **MUST NOT** be empty. Build metadata **MUST** be ignored when determining version precedence. Thus two versions that differ only in the build metadata, have the same precedence. Examples: 1.0.0-alpha+001, 1.0.0+20130313144700, 1.0.0-beta+exp.sha.5114f85, 1.0.0+21AF26D3--117B344092BD.

## 20.4 Precedence

Precedence refers to how versions are compared to each other when ordered.

Precedence **MUST** be calculated by separating the version into major, minor, patch and pre-release identifiers in that order (Build metadata does not figure into precedence).

Precedence is determined by the first difference when comparing each of these identifiers from left to right as follows: Major, minor, and patch versions are always compared numerically.

Example: 1.0.0 < 2.0.0 < 2.1.0 < 2.1.1.

When major, minor, and patch are equal, a pre-release version has lower precedence than a normal version:

Example: 1.0.0-alpha < 1.0.0.

Precedence for two pre-release versions with the same major, minor, and patch version **MUST** be determined by comparing each dot separated identifier from left to right until a difference is found as follows:

Identifiers consisting of only digits are compared numerically.

Identifiers with letters or hyphens are compared lexically in ASCII sort order.

Numeric identifiers always have lower precedence than non-numeric identifiers.

A larger set of pre-release fields has a higher precedence than a smaller set, if all of the preceding identifiers are equal.

Example: 1.0.0-alpha < 1.0.0-alpha.1 < 1.0.0-alpha.beta < 1.0.0-beta < 1.0.0-beta.2 < 1.0.0-beta.11 < 1.0.0-rc.1 < 1.0.0.

## 20.5 Why Use Semantic Versioning?

This is not a new or revolutionary idea. In fact, you probably do something close to this already. The problem is that “close” isn’t good enough. Without compliance to some sort of formal specification, version numbers are essentially useless for dependency management. By giving a name and clear definition to the above ideas, it becomes easy to communicate your intentions to the users of your software. Once these intentions are clear, flexible (but not too flexible) dependency specifications can finally be made.

A simple example will demonstrate how Semantic Versioning can make dependency hell a thing of the past. Consider a library called “Firetruck.” It requires a Semantically Versioned package named “Ladder.” At the time that Firetruck is created, Ladder is at version 3.1.0. Since Firetruck uses some functionality that was first introduced in 3.1.0, you can safely specify the Ladder dependency as greater than or equal to 3.1.0 but less than 4.0.0. Now, when Ladder version 3.1.1 and 3.2.0 become available, you can release them to your package management system and know that they will be compatible with existing dependent software.

As a responsible developer you will, of course, want to verify that any package upgrades function as advertised. The real world is a messy place; there’s nothing we can do about that but be vigilant. What you can do is let Semantic Versioning provide you with a sane way to release and upgrade packages without having to roll new versions of dependent packages, saving you time and hassle.

If all of this sounds desirable, all you need to do to start using Semantic Versioning is to declare that you are doing so and then follow the rules. Link to this website from your README so others know the rules and can benefit from them.

## 20.6 FAQ

How should I deal with revisions in the 0.y.z initial development phase?

The simplest thing to do is start your initial development release at 0.1.0 and then increment the minor version for each subsequent release.

How do I know when to release 1.0.0?

If your software is being used in production, it should probably already be 1.0.0. If you have a stable API on which users have come to depend, you should be 1.0.0. If you’re worrying a lot about backwards compatibility, you should probably already be 1.0.0.

Doesn’t this discourage rapid development and fast iteration?

Major version zero is all about rapid development. If you’re changing the API every day you should either still be in version 0.y.z or on a separate development branch working on the next major version.

If even the tiniest backwards incompatible changes to the public API require a major version bump, won’t I end up at version 42.0.0 very rapidly?

This is a question of responsible development and foresight. Incompatible changes should not be introduced lightly to software that has a lot of dependent code. The cost that must be incurred to upgrade can be significant. Having to bump major versions to release incompatible changes means you’ll think through the impact of your changes, and evaluate the cost/benefit ratio involved.

Documenting the entire public API is too much work!

It is your responsibility as a professional developer to properly document software that is intended for use by others. Managing software complexity is a hugely important part of keeping a project efficient, and that’s hard to do if nobody knows how to use your software, or what methods are safe to call. In the long run, Semantic Versioning, and the insistence on a well defined public API can keep everyone and everything running smoothly.

What do I do if I accidentally release a backwards incompatible change as a minor version?

As soon as you realize that you’ve broken the Semantic Versioning spec, fix the problem and release a new minor version that corrects the problem and restores backwards compatibility. Even under this circumstance, it is unacceptable to modify versioned releases. If it’s appropriate, document the offending version and inform your users of the problem so that they are aware of the offending version.

What should I do if I update my own dependencies without changing the public API?

That would be considered compatible since it does not affect the public API. Software that explicitly depends on the same dependencies as your package should have their own dependency specifications and the author will notice any conflicts. Determining whether the change is a patch level or minor level modification depends on whether you updated your dependencies in order to fix a bug or introduce new functionality. I would usually expect additional code for the latter instance, in which case it’s obviously a minor level increment.

What if I inadvertently alter the public API in a way that is not compliant with the version number change (i.e. the code incorrectly introduces a major breaking change in a patch release)?

Use your best judgment. If you have a huge audience that will be drastically impacted by changing the behavior back to what the public API intended, then it may be best to perform a major version release, even though the fix could strictly be considered a patch release. Remember, Semantic Versioning is all about conveying meaning by how the version number changes. If these changes are important to your users, use the version number to inform them.

How should I handle deprecating functionality?

Deprecating existing functionality is a normal part of software development and is often required to make forward progress. When you deprecate part of your public API, you should do two things: (1) update your documentation to let users know about the change, (2) issue a new minor release with the deprecation in place. Before you completely remove the functionality in a new major release there should be at least one minor release that contains the deprecation so that users can smoothly transition to the new API.

Does **SemVer** have a size limit on the version string?

No, but use good judgment. A 255 character version string is probably overkill, for example. Also, specific systems may impose their own limits on the size of the string.

Is "v1.2.3" a semantic version?

No, "v1.2.3" is not a semantic version. However, prefixing a semantic version with a "v" is a common way (in English) to indicate it is a version number. Abbreviating "version" as "v" is often seen with version control. Example: git tag v1.2.3 -m "Release version 1.2.3", in which case "v1.2.3" is a tag name and the semantic version is "1.2.3".

Is there a suggested regular expression (RegEx) to check a SemVer string?

There are two. One with named groups for those systems that support them (PCRE - Perl Compatible Regular Expressions, i.e. Perl, PHP and R, Python and Go).

See: (<https://regex101.com/r/Ly701x/3/>)

And one with numbered capture groups instead (so cg1 = major, cg2 = minor, cg3 = patch, cg4 = prerelease and cg5 = buildmetadata) that is compatible with ECMA Script (JavaScript), PCRE (Perl Compatible Regular Expressions, i.e. Perl, PHP and R), Python and Go.

See: (<https://regex101.com/r/vkijKf/1/>)

## 20.7 About

The Semantic Versioning specification was originally authored by Tom Preston-Werner, inventor of Gravatar and cofounder of GitHub.

If you'd like to leave feedback, please open an issue on GitHub.

## 20.8 License

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## 21 Appendix B System Design Document Template (810 DSGN)

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- 840.90 Release Notes (REQUIRED)
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  - 880.90 SCA Source Code Archives
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  - 920-TLE Prepare temporary live environments (REQUIRED)
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## 21.1 Preliminaries

Here you'll find a recommended structure of 810-DSGN document containing ALL information that it can contain.

This structure is enough /comprehensive for most of the projects but it can be extended in all situations where this brings more recent aspects in a project.

### 21.1.1 Structure of document

It follows the methodology phases as described in RENBLU document. For each section there is specified if is: MANDATORY, OPTIONAL or RECOMMENDED. Also, should be noted that those sections which have "a full code" (not just a simple number) are intended to be released as separated documents and here make reference to them.

### 21.1.2 Structure & content of deliverable

Its important to say that some sections are **mandatory** (and marked accordingly) and should **exists AS IS in all cases**, regardless other information or the same but in other structure presented.

## 21.2 100-ANA Analysis

### 21.2.1 110-SRE System Requirements (REQUIRED always)

Here are the requirements in most raw form, meaning "exactly as collected". It seems that sometimes is optional but:

- if requirements are already in a bid documentation - a reference to this document should be made
- if this is a new version with just some issues, too few and clear - even so, after some time should be not SO CLEAR as it was...



If section a better approach is to make some short notes following "MoSCoW" taxonomy, if possible or if no then let some margins for future hand wrote annotations for a reviewer.

### 21.2.2 120-CPTS System Concepts (REQUIRED in almost all cases)

Here should be at least a detailed description of system specific terms, objects, information domains, paradigms, environment (business or technical), similitude, different relevant taxonomies, etc, whatever is considered important to a good understanding of system.

This information will be BASIS for a future system design.

When is not necessary? So, in cases when it already exists and system intended modifications are nor of nature to alter these concepts.

### 21.2.3 130-SKIT Sales Kit(s)

#### 21.2.3.1 130.01 Product Datasheet (REQUIRED always)

The datasheet is an element that describe the product itself, mostly from technical point of view. It is very common as engineering practice and its structure is not "something standard" but in practice the following information should appear here:

- what the product is good for
- technical specifications, mainly the standards which are compliant
- interfaces (if are), shortly and technically how to use them
- the product ecosystem: ie if there are more editions available, trainings available, etc

Basically a datasheet contains all that is considered useful for a person "at first look". Then, if really interested, will search for other detailed documents. This document is required being considered "*one of the first contacts with customer*". Many sites (search engines) are looking for `motors` section in HTML and what is considered as datasheet is one of the first elements to be displayed.

There are many examples (different forms and kind of products) of this document for RENNware products, not being a standard form (but changes with market trends) so here will not be included one.

#### 21.2.3.2 130.02 Product Overview (REQUIRED if not present in Datasheet)

This section is mandatory if it is not present in datasheet (see previous section) and it should contain exactly what its name say, an overview of system / product. Many companies name this document as "flyer", "products brochure", and so on, but mainly is an overview of product ref *what is good for*.

#### 21.2.3.3 130.03 SPIN documents (OPTIONAL)

This section is absolutely optional as not any developer knows what it is. It contains (if present) useful information for sales department to build cheat sheets ref problems that could be addressed at a customer in business context of this product.

Just for as curiosity, SPIN is a sales technique and the acronym is derived from Situation, Problems, Increase (problems) and Needs.

#### 21.2.3.4 130.04 Licensing Editions & Pricing (OPTIONAL)

This section is optional if the system is "one edition - one license" model.

If there are more options for licensing or the product has been elaborated with "more editions in mind", so these should be written here as for sales / product manager references.

There is no need for elaborated or "sophisticated" text / content. Just enumerated options, what exactly would be the metric for licensing and some information useful to have an idea of how could be established a price (if there are known). The document will be reviewed and (re)written by somebody else from product management area.

#### 21.2.3.5 130.05 Service & Training Programmes (OPTIONAL as RECOMMENDED)

This section should be present in all cases as it describe what other services (installation, configuring, migration, etc) and training programs are available and how can be accessed / requested.

As in the licensing section, there is no need for "sophisticated" text. Anybody else would process latter this document but need to understand some basics and to have a future reference where to "come back" to check for missing ideas or useful things.

### 21.2.4 190-SKTD Sketches & Technical Diagrams (OPTIONAL)

This section(s) contains the diagrams and pictures used in other parts in their raw form un order to be latter easily converted in other formats needed.

## 21.3 800-SWD Software Development

### 21.3.1 810-DSGN System Design

The system design document is a collection of more chapters / sections / volumes, and these can be outlined in one or more documents, function of information volume. In that case please keep the convention of file names in order that other people to "recognize" a document first by its name.

#### 21.3.1.1 810.00 Overview - update of 130.02 (REQUIRED)

Updates the overview of the system ( *130.02* document). This update is "how things are seen by *system designer*". Anyway at least a reference should be made and a summary of them will bring "more clarity" for software development.

#### 21.3.1.2 810.01 System Requirements - update of 110-SRE (OPTIONAL)

This is the nature to make things more clear for system development by aligning (mapping) technical taxonomies to existing business ones.

Essentially this is an update of *110-SRE* document ref its requirements specification part "as seen by system designer".

#### 21.3.1.3 810.02 System Landscape (REQUIRED)

The system landscape is anything else that different kinds of architectures, such as logical, functional, physical, interfaces, etc. Some of them are "the same thing" in most cases, but there are situations when small subtle information makes difference.

The basic idea is to depict the whole system in smaller parts un order to be manageable from all points of view.

Another important aspect is that the **architectures must be coherent between them**. They represent the same system from different perspectives and clearly **must exists a map between them**, not necessarily 1 to 1 (it would be impossible) but in any cardinality it must be and **must be a deterministic one**.

As architectures, at least a **logical** one should be, describing those logical components and their relationships.

Must be clear that all next sections will be *details* of the landscape and to avoid complexity you should **focus here on WHAT** system has to do and NOT on how system will do. For "how" there are next sections and references to them are clearly useful.

As architectures here are mentioned the most used and common ones:

- *logical* architecture - this depict the system logic for its coherent functionality
- *functional* architecture - in almost cases is just a breakdown of system functionalities
- *physical* architecture - describe the physical environment on which the components will operate (machines, devices, etc)
- *interfaces* - describe those system interfaces designed to be used by various other systems to communicate with this one

Important things in architectures design:

- start with an "overall" picture; this contains just the system as bubble and all its external environment, meaning data (generally named messages at this level)
- do not concentrate at first level for what is / will be inside the "system bubble", just on its external environment
- *name* each message outlined in system environment; associate some codes with these names to assure that is unique
- use a future dot ( . ) scheme for hierarchy and do not concentrate on ordering on messages here - there should be no relevant ordering at this level
- give a *direction* to these messages; direction should be as "seen" from system perspective and can be: IN, OUT, BIDIRECTIONAL
- each message should be triggered by "something" and at this level is important to mark the triggers; these could be: an event, an user action / manual, another system automate action, etc
- do not mix messages with their triggers; latter you will need to have them as separate
- when ready (must establish a "ready", latter you can and will come back and review these) **break the system bubble** in smaller parts / bubbles and repeat the same schema with messages
- at this level consider any sub-bubble as an independent system itself and treat it like did for first system bubble
- the whole process should be repeated for each new bubble
- when to stop with breaking down? the most frequent signal is when **you need to talk about how not only about WHAT**

#### 21.3.1.4 810.03 System Data & Objects (REQUIRED)

For data objects there are more useful levels and taxonomies ref how and what to describe:

- **conceptual schema** - this level focus on list (inventory) of objects and their relationships. **THIS IS THE LEVEL WHERE YOU MUST START**. this model is. mostly known as "conceptual ER diagram"
- **behavioral schema** - this model focus on how data *react* at various events / triggers and how it transform depending on context

From other point of view (taxonomy) there could be:

- **physical schema** - that describe data from database server (whatever it would be) perspective; the biggest problem with this is the *model dependency of database server*; at this moment and in most cases we do not want to create *so hard* dependencies such a database server - our intention is to let these aspects as "large / open" as possible but continuing development
- **ORM schemes** - this kind of schemas describe data as *classes* (in their true sense); **this is the most preferred model** as being in almost cases agnostic to database server (but in a way depends of programming language); it should be able to model both the *conceptual* and *behavioral* aspects of data (lifecycle)

Here are some guidelines in designing system data (objects):

- use underscore ( `_` ) to prefix those attributes that are not necessarily / directly related to business; in most languages, variables beginning with `_` are private or protected by default
- prefix names with `_pk` for primary keys; this is preferred instead of `id` which could create unwanted dependencies being so large practiced
- prefix names with `_fk` for foreign keys; keep a "clean" name for business relations instead (usable only in ORM schemas)
- keep a largely supported, best know and with enough language libraries available ORM; **SQLAlchemy** is the most preferred, but could be others except those that limit usability strictly to one language and / or, directly / indirectly to one operating system for a real production deployment (which must be "something" stable and robust enough by definition)
- think relatively agnostic ref database server nature (SQL or noSQL); using ORMs you should be able to work with JSON formats in all cases without too much issues
- let *detailed diagrams* as much as possible for `820-SINT System Internals` document where are specialized sections for these; the other people expect find them there not here

#### 21.3.1.5 810.04 System UI (OPTIONAL RECOMMENDED)

Things here should be "obviously", but here are some guidelines:

- keep a "clean" Ui interface, with simple and usual widgets
- be clear with user information ref widgets - for example for a "Browse..." button it should be clear what files are visible: from its local system or from server...
- think for usage of simple template frameworks, use a simple one (like *Bootstrap* or *UI Kit*) and try to avoid as much as possible to mix them, or assure they have good enough disseminated properties in order to be mixed (for example *UI Kit*)
- use any kind of mockups you think give enough clarity for (the other) developers in coding `HTML`, `CSS`, `JavaScript`, etc sections
- be **EXPLICITLY** in specifying all things; avoid to suppose that anyone should know defaults for a framework; even in this case make enough references and put links where defaults ca be found
- use (wherever is applicable) hierarchical diagrams to show "things"; they offer more "visibility" for auditors

#### 21.3.1.6 810.05a System Processes (REQUIRED)

Here you must define the system processes and functionalities.

Start with a functionalities list. Organize it hierarchically having in mind a business criteria relevant for system informational domain. As a good check, any functionality is outlined here should be assured by at least one component from logical / functional architecture. So a *compliance matrix "functionality by component"* will be clearly very helpful. If there are functionalities assured by more than 1 logical component, instead a simple "x" in matrix cells, use more symbols, for example "s" for start here, "e" for ends here, "n" for notification, etc. **DO NOT FORGET TO ANNOTATE MATRIX WITH A LEGEND**. Even if seems that abbreviations are / should be very clear, there is not necessarily true. Remember basic rules:

- Do not be IMPLICIT, but EXPLICIT.
- Do not suppose anything; do not make assumptions

When the functionalities list is ready or for those which are clear, a (one for start) process should be outlined for it.

The processes are "coming" not only directly from functionalities but can be derived from other "places". Even so, these places will be addressed from some functionalities, maybe not necessarily as first level but from a functionality.

This functionality is not necessarily to be one directly "visible" for end users.

So, after outlining a process it should be "decorated" with:

- a code and a human understandable name
- a description of what will do this process (ie what is good for)
- a list of what data will be required in this process
- the results will produce

Identically, all things should be **coherent and consistent**. Some compliance matrices up to architecture will be a very good check for designer but for developer also.

#### 21.3.1.7 810.05b Application Software Organization (OPTIONAL)

Here are 2 aspects (at least) that need to be addressed:

- toolstack used / proposed to be used
- application structure / organization

From the **Toolstack** perspective there must be said:

- the programming languages
- scripting languages
- operating systems required compatibility
- frameworks and libraries proposed

From the **Application Structure / Organization** perspective it is important:

- to design a simple directory structure; make use as much as possible of known practices, for example anybody will expect that in a directory named `doc` to find out some documentation
- for data as physical one, if applicable (not only / necessarily database files, even JSON files for example) think a `/data` directory directly from application root
- for data model think a `/data_models` directory directly from application root as it could be used by many system components
- always outline a `/test` directory
- always outline a `static` directory (preferable at application root level) for any kind of static files (style files, different data, etc) - doing so will be much easier to protect it on production system and to give "right security for right persons"
- in most situations a `libutils` directory is good; it can accommodate all project specific general purpose modules
- not as last case, have in mind that application is better to be put on an automated backup system, being this just a simple script, and who does that should have a simple and clear scheme of *what to backup*; also when need to restore data from an old backup, people should be able to find the right places without making "special analysis" for that
- be consistent, avoid changing directories and file names as this could have a **severe** impact on code

For small projects it couldn't be necessary this section as probably "everything" are located in one to three directories.

#### 21.3.1.8 810.06 System API & Interfaces (OPTIONAL)

Here is the section which describe the system **interfaces**. Of course these should come from (or go to update) *architecture*.

For each system interface should be outlined:

- an unique **code** (name)
- a **description** ref what does and what is good for
- the interface **protocol** often aka handshaking model
- the interface **API** in terms of methods, arguments, returns, usability, etc
- any other relevant applicable conditions or contexts

#### 21.3.1.9 810.40 System Concepts in Detail - update of 120-CPTS (OPTIONAL)

This section role is to update (clarify or add details) ref to concepts presented in `120-CPTS` document as result of different things new or changed along development.

Also, here could appear new concepts but, normally, this indicates a poor analysis process (or incomplete understanding of what system should do). Anyway, **new concepts must be clear and visible marked** and should be **notified** to project management area as they could be subject of change management.

#### 21.3.1.10 810.45 Licensing Model - update of 130.04 (OPTIONAL)

This is a dedicated section where licensing model can be explained / detailed. Usual here are information regarding volumetric usable for licensing (as system is aware of and can count them) additionally to *130.04* document. The information provided is used by product manager and commercial departments to derive final *product licensing models*.

Essentially the information provided here will update *130.04 Licensing Editions & Pricing* document, as this kind of information become clear along development process.

Guidelines and licensing metrics examples:

- keep a dedicated section in *130.04* document this being too technical for commercial use; therefore will be easier to clean commercial information
- metric ex: named users - the registered enabled users in system
- metric ex: size of uploaded files
- metric ex: number of days for subscriptions
- metric ex: number of tokens / certificates given
- metric ex: number of days to allow downloading some information
- metric combinations

#### 21.3.1.11 810.46 Product Features - update of 130.01 (REQUIRED)

This is a dedicated section where product features can be explained more clear and detailed. Therefore is an update to *130.01 Datasheet* document.

For smaller projects only *130.02 Overview* will be updated, but if 130.01 exists, this should be updated, the other (130.02) being a subset of it.

Anyway, this information is also marked (as more raw form) in CHANGELOG, RELNOTE, README files.

These information will definitely contribute to *130.01 Product Datasheet* and *130.02 Product Overview* documents, as being known that it becomes more clear and defined in development process.

#### 21.3.1.12 810.50 to 810.79 Appendices (OPTIONAL)

This sections reserves numbers / codes starting with **50** up to **79** for different appendices. Normally, appendices are used:

- if is more useful to separate the information as being large in most cases, and put it on a separate file
- the information does not need attention when reading all document, but is containing *details* that are useful for "advanced readings" or a deeper understanding of information domain in subject

#### 21.3.1.13 810.80 to 810.99 Design Sketches (OPTIONAL)

This sections reserves numbers / codes starting with **50** up to **79** for different appendices. Design sketches are sometimes (often) very useful to be as separated files in their raw formats in order to be used latter in other materials (for example by marketing / branding departments).

Pay attention that these sketches could be duplicates of *190-SKTD Sketches & Technical Diagrams*, so be aware and try avoid as much as possible duplicates.

#### Remarks to 810 DSGN section

Sometimes (especially in case of small / med projects) it is easier or required to have one single file - in this case just name the file using **ALL** instead of a volume / section code and "put all together" in that file as "volumes" / sections

### 21.3.2 820-SINT System Internals

These are very technical and specialized sections ref system (internals). They can be simple references to *notorious / known algorithms* or detailed technical notes about *how is implemented*, for example (and most often) for states.

#### 21.3.2.1 820.01 System States (OPTIONAL)

Here are described various **system states** used in development process. *This section applies to systems where there are states*. Preferred forms of diagramming follow UML notation standards (they are not excluding one each other):

- **state diagrams** (ALWAYS REQUIRED) - which relieves all the states (in subject) and *transitions* between them
- **sequence diagrams** (OPTIONAL) - which add the *temporal* information to state diagrams

#### 21.3.2.2 820.02 System Interfaces & BUS-es (OPTIONAL)

Here should be described each system interface (following the guidelines from section *810-DSGN System Design 06 - System API & Interfaces*). The **BUS** term means in this document almost the same thing, but is just a more hardware term. It is quoted here because it is so common that, often, this term will be found.

#### 21.3.2.3 820.03 Synchronization & Clocks (OPTIONAL)

Here is clearly a very specialized section regarding *clocks*. This is in almost cases REQUIRED if the system is (or part of) a distributed one, where clock synchronization is "something" required.

If present, it should be present both **logical** and **physical** clocks, how are they implemented, if use some "known" algorithms (and a reference to them), sync issues, context conditions for good operations, etc.

#### 21.3.2.4 820.04 Algorithms & Strategies (OPTIONAL)

This section is "self descriptive" as name. Clearly, if there are *known algorithms*, they shouldn't be described here in detail, but a few words (ref how and why are used) must be written and a reference made (or internet, ie Wikipedia, or book).

#### 21.3.2.5 820.90 Toolstack notes (OPTIONAL)

Here should be various notes relevant for toolstack and "outside" normal things:

- special remarks, ie how to, which parts / components, etc
- where a framework, library, etc can be found
- warnings and other known issues (the designer should know them or the most important of them)

### 21.3.3 830-DEV Development (MANDATORY)

This is not a document section. In this folder it is supposed to keep all system code and it is organized as project require.

### 21.3.4 840-TEST System Test

#### 21.3.4.1 840.01 Test plan (REQUIRED)

Here it will reside the plan for testing. Normally this should be as simple as possible, being "just for your information" at development level. What is really important (especially for own time planning perspective) is what in Project Management discipline is named "**WHO - DOES -WHAT - WHEN**".

So a simply "agenda like" will be enough. Not details, not why, not specificities, etc. The WHAT part should be exactly what respective person will have to do, in fact indicating a *test case number / id*.

Also it will be very good to specify the nature of test:

- "white" test - ie with "entry" to code level
- "black" test - aka functional testing, just "looking & exercising" from an end user perspective

Most (almost all) tests of here will be in "black" category, as long as code-in testing is the developer's responsibility for "alpha" releases testing.

Of course there are many other test that should be done (integration, acceptance) but they are not in scope of this methodology, but more in Project Management one.

#### 21.3.4.2 840.02 Test cases / scenarios (REQUIRED)

A test scenario should be outlined for every system functionality (see *810-DSGN System Design section 05a - System Processes*). "Test cases" is a list with all test scenarios, ie the table of content or index of them. The difference is so subtle that in most cases they are uses as synonyms for the same thing: test scenario.

Every test scenario should contain:

- an **unique code** / number / identifier so will give us the possibility to reference it latter
- a brief **description** of what the functionality under test should (is expected) do

- the (ordered) **NORMAL steps** that should be done for functionality to fulfill it; pay attention, these steps should reflect the end user manual or help or working procedure as they should be here exactly how an end user would do
- **expected results** (for a *PASS*) the system must "produce" - here a good practice if these are the nature of "real numbers" or "too fine grained dates, as timestamps" is to specify the accepted tolerances (if they are and if appear in documentation)
- any **condition** that must be met / fulfilled by system as in documentation

#### 21.3.4.3 840.04 Test Report (REQUIRED)

The test report should be a mix between *test plan*, *test cases* and *test scenarios*. In essence this will be a **list** with all **tests** (test cases), **who** executed the test (test plan) for further questions and **result as PASS / FAIL** (test scenarios).

Guidelines:

- keep it simple
- it will be just an input for *Release Notes*; not subject for any organizational regulations
- no details (as reasons, motivational facts, etc)
- just PASS / FAIL; the customer is not interested about why and if, then are other persons who should address that issues

#### 21.3.4.4 840.90 Release Notes (REQUIRED)

This deliverable result as a "humanize" compilation (clean, choose words, etc) of *820-SINT System Internals* section *04 Test Report* and it will **accompany the released packaged** as required part of it.

### 21.3.5 880-RLSE System Release

All these parts / sections aim to have a **PACKAGE** (ie, required for a system *product*) that accompany a release. They will (finally) be "what a client see" ref a system update / upgrade package. **It will be "its primary / main source of information" in deciding that will get this package or not.**

Being deliverables with commercial impact they have a *literal code* not only a numerical one. This code is also unique so it can be used as Alternate Key.

#### 21.3.5.1 880.10 FEAT Product Features - update of 130.01 (REQUIRED)

It will be get / obtained by a (re)compilation (following mainly a commercial facelift) of *840-TEST System Test* section *90 Release Notes*.

Basically in (after) this step the *130.01 Product Datasheet* document should be updated, or to create a new one based on it. Idea is that here, this document will **BE A FULLY COMMERCIAL** one.

The same mentions (please read the previous sections) apply here ref to *130.01* & *130.02* documents. If you're here probably the size / complexity of the system is of nature that require for *130.01 Product Datasheet*.

#### 21.3.5.2 880.20 ELPRI Editions, Licensing & Pricing - update of 130.04 (REQUIRED)

This should be the "commercial form" (as more elaborated and with a commercial facelift) of *130-SKIT Sales Kit(s)* section *130.04-SKIT Licensing Editions Pricing*. Essentially this is the update and "commercial facelift" of *130.04 Licensing Editions & Pricing* document.

The same mentions (please read the previous sections) apply here ref to *130.01* & *130.02* documents. If you're here probably the size / complexity of the system is of nature that require for *130.01 Product Datasheet*.

#### 21.3.5.3 880.30 EUMA End User Manuals

Here are the manuals that will mainly address *end users* (business area) of product. These are usual of two kinds:

- **full** / complete manuals - these are "monolithic" documents containing all information needed for end users, doesn't matter what kind of end user is reading it (a very common example is "*Quick Reference Guide*")
- **partial** manuals - these are addressed to a more target segment of end users; one manual for a category of end users (typical example are "*Work Procedure*" documents)

So, regardless the enumerated type, our recommendation is to specify the TARGET AUDIENCE for each manual as being a very useful practice.

##### 21.3.5.3.1 880.30 EUMA.QG END USER QUICK GUIDE (REQUIRED)

This kind of manual is intended as a very quick reference where users will find easily what they need or where to look for details. It is a ALL IN ONE manual style containing "nothing about all" as style of information.

As guidelines, it should contain:

- a brief overview referring functional aspects, not technical ones
- a quick installation procedure or "how to make it usable first time" - no details, no options; just a simple, default installation
- a brief tutorial ref "how to use it first time" or "first steps"

#### 21.3.5.3.2 880.30 EUMA.WPNN WORK PROCEDURE NN (OPTIONAL)

As general rule a "work procedure" is a description of how to do a specific, concrete and atomic activity.

**Specific** means that activity is specific to business that system is implementing

**Concrete** means that activity is not a generic one, but a very concrete, one of the known activity for targeted audience

**Atomic** means the respective activity is not normally breakable in smaller parts with the risk of inconsistencies and normally is executed in full up to finish, ie, technically speaking not let open states(!)

As good and best practice, the work procedures package should be accompanied by a *catalog* document which is an index with all work procedures, a table at least code and name for convenience ordered by procedure name.

Procedure content guidelines:

- **code** the activity and mark this code; remark that usually is a number, those *nn* from document title; this code is subject of project conventions
- **name** the activity just procedured as it is known in business; try to keep a "human name"
- specify the intended **audience** as business roles (*attn not system, but business role if they are not the same*)
- specify the **navigation path** to achieve this activity in system
- specify all **steps** that must be followed to successfully fulfill activity
- for steps give an aid using **screen captures** and annotate them
- give indications ref every **field** that appear on that step; be clear, make references where from that information is coming, etc
- do not suppose anything; just explain everything even it seems simple or annoying
- **number steps** as can be referred easier
- for each step give **hints** ref expected results and system behavior (surprises are not something good at job), identically even it seems obvious for you

As mandatory work procedures (applicable for any system) are:

- **System navigation** - this contains specific instructions ref how access a functionality in system, usual the menu path and other relevant info
- **Authentication in system** - explain how to login, logout, change user, change password, etc
- **System indicators** - explain what are good for and how to use all system icons, widgets iconic buttons, status indicators, etc - if it is small enough this procedure is included in navigation

Also, keep in mind that many users will print these procedures, so keep a standard paper format and try to include them in **system help** module.

**Where to find out what are those activities that need to have a work procedure?** Remember, there is a document with system processes (*810.05a System Processes*) - this is the place where to start.

#### 21.3.5.4 880.30 ADMA Administration Manuals

Here are the manuals that will mainly address *administrators* (IT area) of product. These kind of manuals should address at least the following content:

- current system maintenance
- installation and first configuration
- initial system credentials
- some disclaimers regarding initial credentials clean
- how to make some safety copies

These manuals should not contain detailed information (or advanced information) regarding administration as this is usually subject of payment. The same thing apply for service(ing) procedures / diagrams and so on.

#### 21.3.5.4.1 880.30 ADMA.SI SYSTEM INSTALLATION & CONFIGURATION (REQUIRED)

This manual is about:

- how to install the system in various deployment scenarios



- deployment scenarios that system is prepared for
- how to change initial sensitive data
- basic system configuration (make it to run in its simplest mode)
- more ref advanced configuration parameters

#### 21.3.5.4.2 880.30 ADMA.SA SYSTEM ADMINISTRATION (OPTIONAL)

This manual is about:

- current maintenance operations
- backup the system and system data (if applicable)
- enable / disable users
- enable / disable other system objects
- starting / stopping different interface / communication / messaging components
- clone system for testing purposes

Please be aware to general guidelines regarding administration manuals.

#### 21.3.5.5 880.40 SKITs update - update all 130.nn (OPTIONAL)

This process, is anything else that **ALL SALES KITS must be reviewed and updated** where applicable. The process is here just a checklist / remember point. Basically all 103.nn documents should be REVIEWED and give the required "commercial facelift".

#### 21.3.5.6 880.50 TKIT Training Kits & Programmes - update of 130.05 (OPTIONAL)

Ref "Training Programmes" some basic things are required:

- a list of courses
- a schedule for these courses
- a curriculum for each course

In next sections, some recommendations and guidelines can be found.

##### 21.3.5.6.1 LIST OF COURSES

This is "just a table" with all courses relevant for the system. It will be helpful, often required to specify some taxonomies for courses, so:

- a course **code** to allow latter references
- **category of auditorium** as: beginners, advanced, etc
- type of available **materials** as: video, powerpoint, pdf, none, etc
- **average duration** as: under 1h, 1 - 3h, over 3h, etc
- some prerequisites: course A, knowledge of, etc
- **target auditorium** as: administrators, end users, etc
- what will be the benefit after this course, ie "**what you'll learn**"

##### 21.3.5.6.2 SCHEDULE

- Schedule should be a relative on, so no exact calendar dates here, but *periods, duration, a min, max, recommended* number of participants.
- at least an indication of *lectors* or quality of project persons intended to keep that course (ie, analyst, sw engineer, etc)

##### 21.3.5.6.3 COURSES CURRICULUM

This should follow a "standard" but simple course curricula. In its simplest (but very relevant) is a "**COURSE OBJECTIVES**" type of document.

These items will be put in a commercial form (update 130.05 Service & Training Programs).

#### 21.3.5.7 880.60 SRVC Service - update of 130.05 (OPTIONAL)

This section refer to services that can be done for that system in production. This is just a list and **not** HOW WILL BE DONE but **WHAT CAN BE DONE** and is intended to update 130.05 Service and Training Programmes.

Guidelines of list can contain:

- a customer specific maintenance plan, based on its infrastructure
- a med / long term update and support plan
- assurance of extended warranty

#### 21.3.5.8 880.90 SCA Source Code Archives

Here are just (normally as archives) the tags saved from git repository with aim of "backup copies". No other processing is required if they are saved AS EXPORTED from git in a standard archives format from: *zip*, *tar.gz*, *tar.bz2*.

### 21.3.6 890-MNT System Maintenance

This section address those things related to system maintenance as it would be in PRODUCTION, ie "*what should be done to keep system alive after migrate*" it in production environment. It is important to say that, here, things are from software development perspective more exactly, here are those things that results as concrete facts in / after development, what exactly should be done and when to have a "clean - always ready to run & usable" system.

These are some guidelines with what this section should contain:

- ref **Maintenance Plan** - a frequency of operations should be specified or if exists a proposed one, to be revised and reviewed
- **type of incidents** that could appear and their **severity** levels - normally type of incidents are almost known but their *impact* should be described very concrete with potential consequences (ref data loss, data damage, unrecoverable facts, etc)
- the **response & resolve** times - these should be revisited and reviewed
- few words about **Hot Fixes, Security Updates & Critical Patches** - what exactly they means for this system, if and how are applicable, etc

## 21.4 900-OPS Operations

This section outlines activities and deliverables that are not necessarily / totally related to engineering of software development, but **directly related** and at its boundary with other company operations (mainly with *Project Management*). They are designed as helpers in software development with more content specific to software "manipulation".

### 21.4.1 920-TLE Prepare temporary live environments (REQUIRED)

*ATTN: new in SDEVEN methodology*

This activity is intended to support the software development process and activity. It is described (as informational content) in *90 RENBLU* document and in other methodology places as targeted systems (ie what need to be prepared).

Here it is expected to find a list with all these systems and, if needed, some more specific and detailed information, for example ref operating system, external environment where from system need to be accessed, users, etc.

### 21.4.2 990-PMSP Project Management Support (REQUIRED)

*ATTN: new in SDEVEN methodology*

Here, the software engineer should depict some elements useful in this project management operations:

- a list of deliverables that is expected to be issued in 800 Software Development phase. This list should be **concrete** and **clear** as being addressed to a non-software-practicing person as its normal job.
- some useful quality factors which will support for deliverables measuring and **PoC** calculation
- a list with quantify the resources need for each deliverable
- a duration for each deliverable
- any other relevant things resulted from a discussion with the project manager or technical project manager, such as: discussion minutes, various action plans, resource contacts, etc

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-#NOTE the template starts here. README this before using this template

-#NOTE all fields that should be filled are marked as **-#NOTE** and enclosed in `<...>` as code section like me

**-#NOTE** `<your project name here>`

## 22 Appendix C Status Report Template (STATUSR)

- *project code:* `<project code>`
- *target for meeting type:* `<one of devREVV or prodREVV meeting types>` -#NOTE this establish the expected level pf details in this report
- *report issued date:* `<yymmdd>`
- *report issued by:* `<issuer name>`
- **Appendix C Status Report Template (STATUSR)**
  - **Actual overview**
    - **Work done**
    - **Work still in progress**
    - **Current system status**
  - **Actions and next steps**
  - **Roadmap proposals**
  - **Attached documents**

### 22.1 Actual overview

#### 22.1.1 Work done

- -#NOTE list here work done. Normally should refer the CHANGELOG (default expected). Other referred docs should be attached to this report and listed in "Attached documents" section.

#### 22.1.2 Work still in progress

- -#NOTE briefly list here remaining open issues / work to be done up closing. Different docs can be referred (for example an OPEN ISUUES LIST) and must be attached to this report and listed in "Attached documents" section.

#### 22.1.3 Current system status

- -#NOTE describe the current software system status as:
  - alpha,
  - beta - waiting for qa testing,
  - beta - qa testing started
  - stable & released

### 22.2 Actions and next steps

- -#NOTE if necessary list relevant requirements and actions in order to close issues or to achieve a stable status

### 22.3 Roadmap proposals

- -#NOTE list here the proposals for next features, improvements, fix bugs, ... Use the customer support & feedback channels.

## 22.4 Attached documents

- ...

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-#NOTE the template starts here. README this before using this templat

-#NOTE all fields that should be filled are marked as **-#NOTE** and enclosed in `<...>` as code section like me

-#NOTE `<your project name here>`


### Document control

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- updated by: `<person who made last update>`

### Table of contents

- [Appendix D ROADMAP Template \(RMAP\)](#)
  - [RMAP.item\\_code - #NOTE <give a hort human name of item>](#)

## 23 Appendix D ROADMAP Template (RMAP)

 #TODO CHANGE ME. THIS IS A TEMPLATE DOCUMENT

*This is a template document !!! Please make a copy, drop this note and use it. Instructions are provided as #NOTE at each item.*

### 23.1 RMAP.item\_code - #NOTE `<give a hort human name of item>`

- **Objective:** -#NOTE `<the item objective>`
- **Recorded at:** -#NOTE `<date of recording this item>`
- **Updated at:** -#NOTE `<after Implementation start record here the status and last updated date>`
- **Recorded by:** -#NOTE `<who registered this item - this should identify that person as mail and phone, otherwise these should be written here>`
- **Detailed description:**
  - -#NOTE `<here different items of description>`
  - -#NOTE `<here different items of description>`
- **Recommendations:**
  - -#NOTE `<here different hints / recommendations>`
  - -#NOTE `<here different hints / recommendations>`
- **Known dependencies:** -#NOTE `<if there are knwon dependencies of INTERNAL system components or other open / wip issues>`
- **Assigned to:** -#NOTE `<the person nominated to respond for this roadmap item>`
- **References & notes:**
  - -#NOTE `<more notes... (if use footnote like [^xxx]: ..., please do not mark as list entry because will appear at foonotes)>`

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-#NOTE the template starts here. README this before using this templat

-#NOTE all fields that should be filled are marked as **-#NOTE** and enclosed in `<...>` as code section like me

**-#NOTE** `<your project name here>`


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**Table of contents**

- [Appendix E Release note template \(RELNOTE\) of version `<version number represented by this release note>`](#)
  - [Features](#)
  - [Fixed bugs](#)
  - [Known issues](#)
  - [Future directions](#)

## 24 Appendix E Release note template (RELNOTE) of version `<version number represented by this release note>`

 **#TODO CHANGE ME. THIS IS A TEMPLATE DOCUMENT**

*This is a template document !!! Please make a copy, drop this note and use it. Instructions are provided as #NOTE at each item.*

### 24.1 Features

- -#NOTE list here the feature that version implemented
- ...


### 24.2 Fixed bugs

- -#NOTE list here the bugs fixed in that version
- ...

### 24.3 Known issues

- -#NOTE list here all known bugs still open (reported) and not closed (fixed) in this version
- ...

### 24.4 Future directions

 **DISCLAIMER**

Future directions listed here are just with title as intentions. The exact Implementation dates are not guaranteed. For a more clear picture of ROADMAP intentions, please contact the support call center.

- -#NOTE list here the road map intended for next releases

- ...

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Release date: 230809

-#NOTE the template starts here. README this before using this template

-#NOTE all fields that should be filled are marked as **-#NOTE** and enclosed in `<...>` as code section like me

-#NOTE `<your project name here>`


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- updated by: `<person who made last update>`

**Table of contents**

- [Appendix F1 Test Plan](#)
  - [General information](#)
  - [Requirements](#)
  - [Scenarios and activities](#)
  - [Final notes & remarks](#)
  - [Approvals](#)

## 25 Appendix F1 Test Plan

 **#TODO CHANGE ME. THIS IS A TEMPLATE DOCUMENT**

*This is a template document !!! Please make a copy, drop this note and use it. Instructions are provided as #NOTE at each item.*

### 25.1 General information

- **Plan objective & goal:** #NOTE `<targeted proof of concept>`
- **Scheduled period:** #NOTE `<test execution planed period>`
- **contract reference:** #NOTE `<contract registration number & date>`

### 25.2 Requirements

- ... #NOTE here is the list with requirements to execute in good conditions all test scenarios
- ... ex; projector
- ... ex: video camera
- ...

### 25.3 Scenarios and activities

#	Scenario code	ATo	EsD	RqTm	OptTm	Decident	Exc	ReqNt	ExD
1	<code>&lt;scenario code&gt;</code>	100%	yymmdd	...	...	name ...	...	code#	yymmdd
2	...	...	...	...	...	...	...	...	...



#	Scenario code	ATo	EsD	RqTm	OptTm	Decident	Exc	ReqNt	ExD
3	...	...	...	...	...	...	...	...	...

**Legend**

- # = an unique number which allow "in document" easy reference of activities
- ATo = acceptable tolerance
- EsD = estimated execution date
- RqTm = required team members indicating:
  - person name
  - person role
- OptTm = optional team members (only person name because these members will be considered *observers*)
- Exc = name of person who will execute the scenario (ie, operate the system)
- ExD = actual execution date
- Stat = status as PASS or FAIL

25.4 Final notes & remarks

-#NOTE this section is reserved for various notes and remarks regarding a particular scenario (referred by line #) or the plan itself

- ...
- ...

25.5 Approvals

-#NOTE this section is reserved for approver's signature

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-#NOTE the template starts here. README this before using this template

-#NOTE all fields that should be filled are marked as **-#NOTE** and enclosed in `<...>` as code section like me

-#NOTE `<your project name here>`

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- updated at: `<last updated date>`
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**Table of contents**

- [Appendix F2 Test Scenario `<code-name>`](#)
  - [General information](#)
  - [Requirements](#)
  - [Scenarios and activities](#)
  - [Final notes & remarks](#)
  - [Approvals](#)

## 26 Appendix F2 Test Scenario `<code-name>`

-#NOTE `<set in title the scenario code-name that identify it>`

 **#TODO CHANGE ME. THIS IS A TEMPLATE DOCUMENT**

*This is a template document !!! Please make a copy, drop this note and use it. Instructions are provided as #NOTE at each item.*

### 26.1 General information

- **code-name:** `<scenario code-name as set in title>`
- **tested functionality:** `<target functionality to test>`

### 26.2 Requirements

- ... #NOTE here is the list with requirements to execute in good conditions all test scenarios
- ... ex; projector
- ... ex: video camera
- ...

### 26.3 Scenarios and activities

#	Scenario step	ATo	Dur	RqTm	OptTm	Decident	Exc	ExD	Stat
1	<code>&lt;scenario step&gt;</code>	100%	hh:mm	...	...	name ...	...	yymmdd	...

#	Scenario step	ATo	Dur	RqTm	OptTm	Decident	Exc	ExD	Stat
2	...	...	...	...	...	...	...	...	...
3	...	...	...	...	...	...	...	...	...

**Legend**

- # = an unique number which allow "in document" easy reference of step
- ATo = acceptable tolerance
- Dur = estimated duration
- RqTm = required team members indicating:
  - person name
  - person role
- OptTm = optional team members (only person name because these members will be considered *observers*)
- Exc = name of person who will execute the scenario (ie, operate the system)
- ExD = actual execution date
- Stat = status as PASS or FAIL

**Notes & Remarks**

- *operation(s)* that should d be executed in system (for example controls that should be auctioned, change focus in field, etc)
- *data in* as data that should be entered (clear & concrete values, not generic)
- *expected output* data that is expect to be obtained and system behavior (messages, events like refresh, waiting cursor, etc)

26.4 Final notes & remarks

-#NOTE this section is reserved for various notes and remarks regarding a particular scenario (referred by line #) or the plan itself

- ...
- ...

26.5 Approvals

-#NOTE this section is reserved for approver's signature

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## 27 Appendix Q Frequently Asked Questions (FAQs)

### Table of Content

- [Appendix Q Frequently Asked Questions \(FAQs\)](#)
  - [General](#)
    - [Q: Can methodology be applied outside company / for other projects?](#)
  - [Content](#)
    - [Q: 130-SKIT activities and information appears in more places](#)

Note: Questions will be found as "Headings" to be easily find on table of content followed immediately by a sub-heading with answer.

### 27.1 General

#### 27.1.1 Q: Can methodology be applied outside company / for other projects?

**Answer:** The **SDEVEN Methodology** is a *copyright (C)* of *RENware* Software Systems company. So, the answer is yes, if IT IS **LICENSED** for the owner of respective project.

### 27.2 Content

#### 27.2.1 Q: 130-SKIT activities and information appears in more places

**Answer:** There are deliverables that are intended with **external** destination and others intended for **internal** audience (only inside the project. 130-SKIT is an external audience category of deliverable, the other being project internal documents in different stages assigned to more people.

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SDEVEN Software Development & Engineering Methodology

Version: 7.0.12

Release date: 230805

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## 28 About SDEVEN

### 28.1 Copyright

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### 28.2 Contributors and 3rd party content

- Semver versioning [original version \(https://semver.org/\)](https://semver.org/)
- Agile, the [twelve principles of agile \(https://agilemanifesto.org/principles.html\)](https://agilemanifesto.org/principles.html)
- Methodology procedures materials was written using [Material for MkDocs \(https://squidfunk.github.io/mkdocs-material/\)](https://squidfunk.github.io/mkdocs-material/)
- the site was built using [MkDocs \(https://www.mkdocs.org/\)](https://www.mkdocs.org/)
- [SCRUM guide \(https://www.scrum.org/resources/scrum-guide\)](https://www.scrum.org/resources/scrum-guide)

### 28.3 SDEVEN manual

A complete SDEVEN manual can be found [here](#).

#### SDEVEN full PDF manual

Please check if manual is available as online full PDF. For some SDEVEN versions it is available only as printed book.

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